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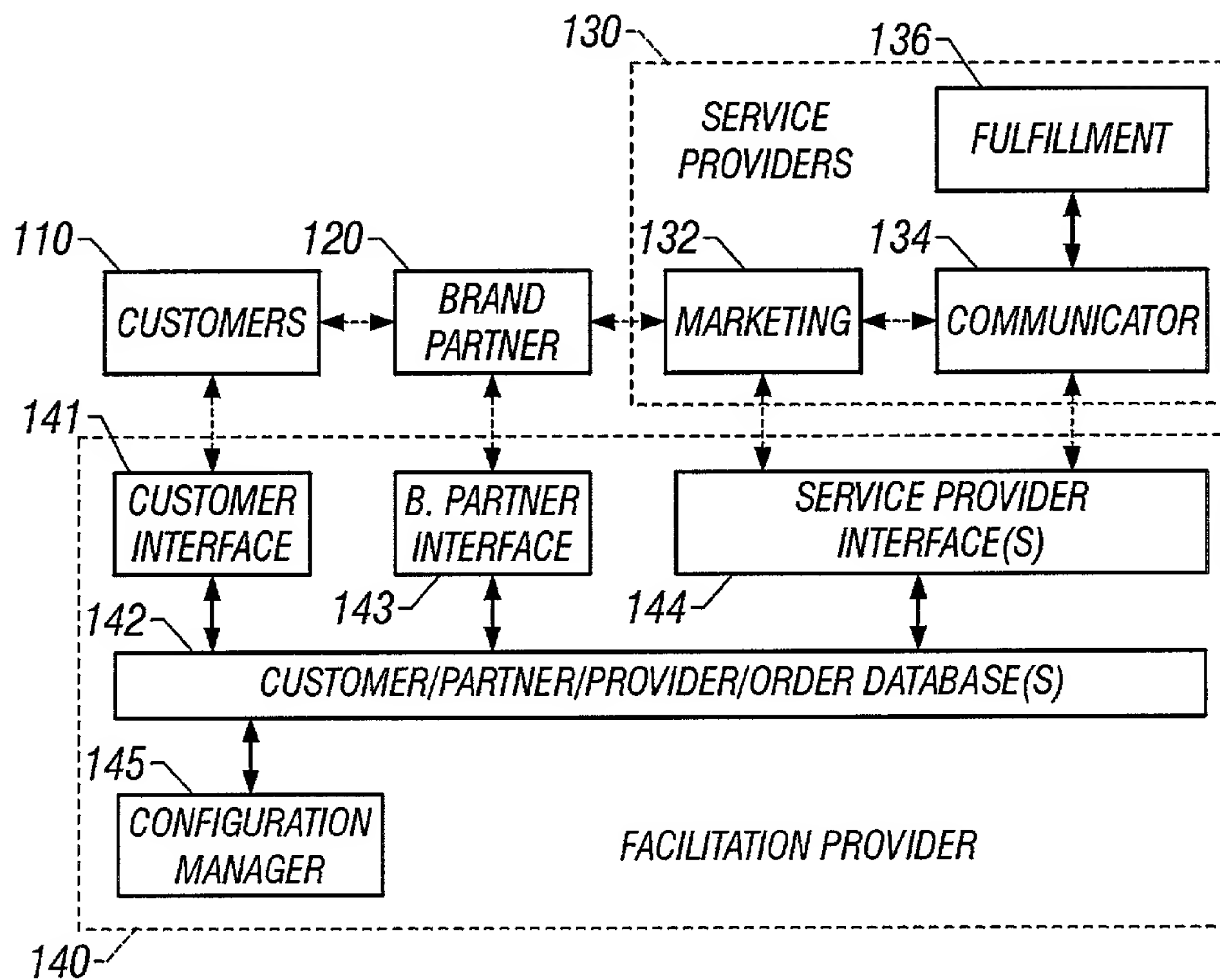


FIG. 1

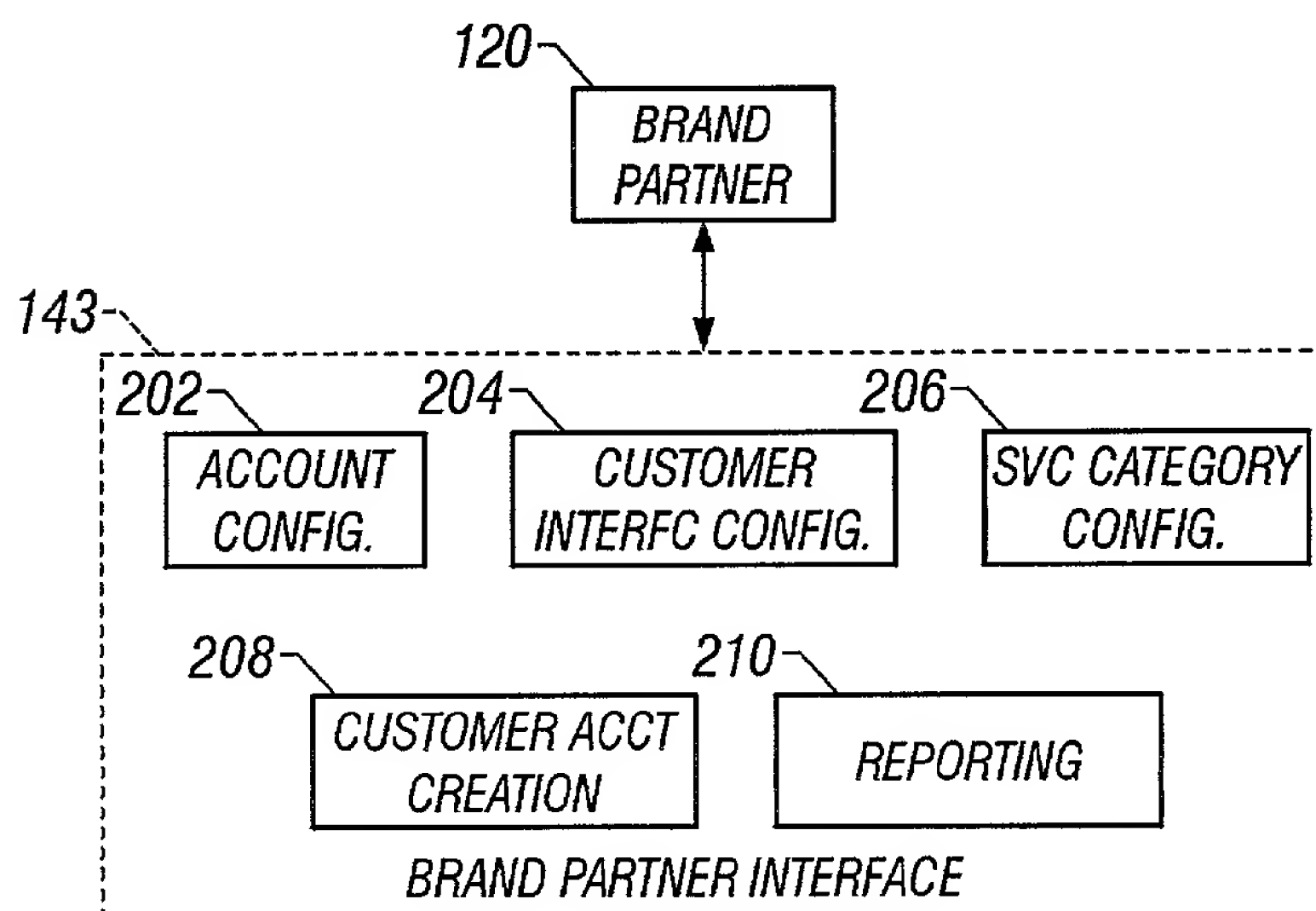


FIG. 2

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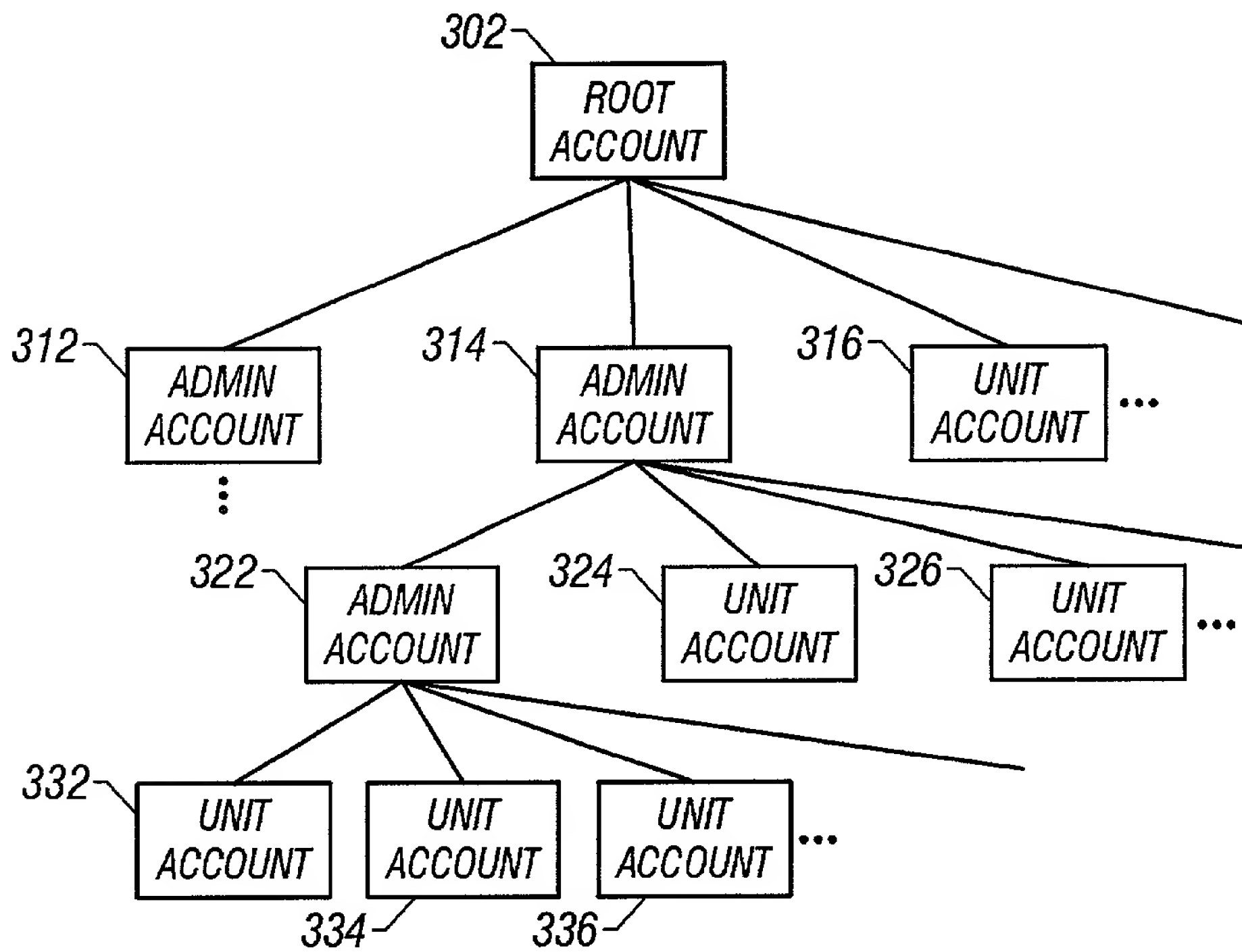


FIG. 3

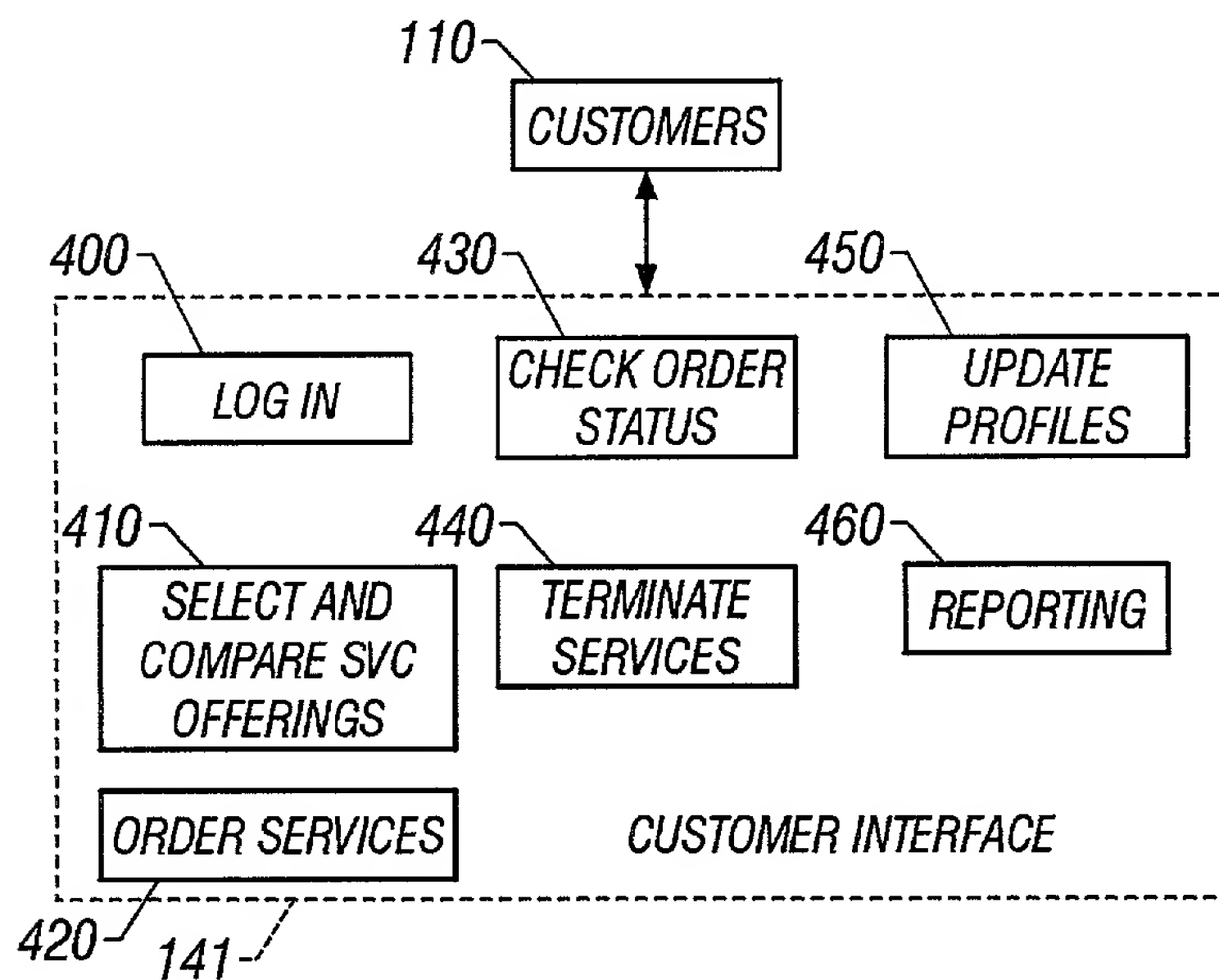
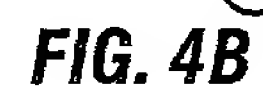


FIG. 7





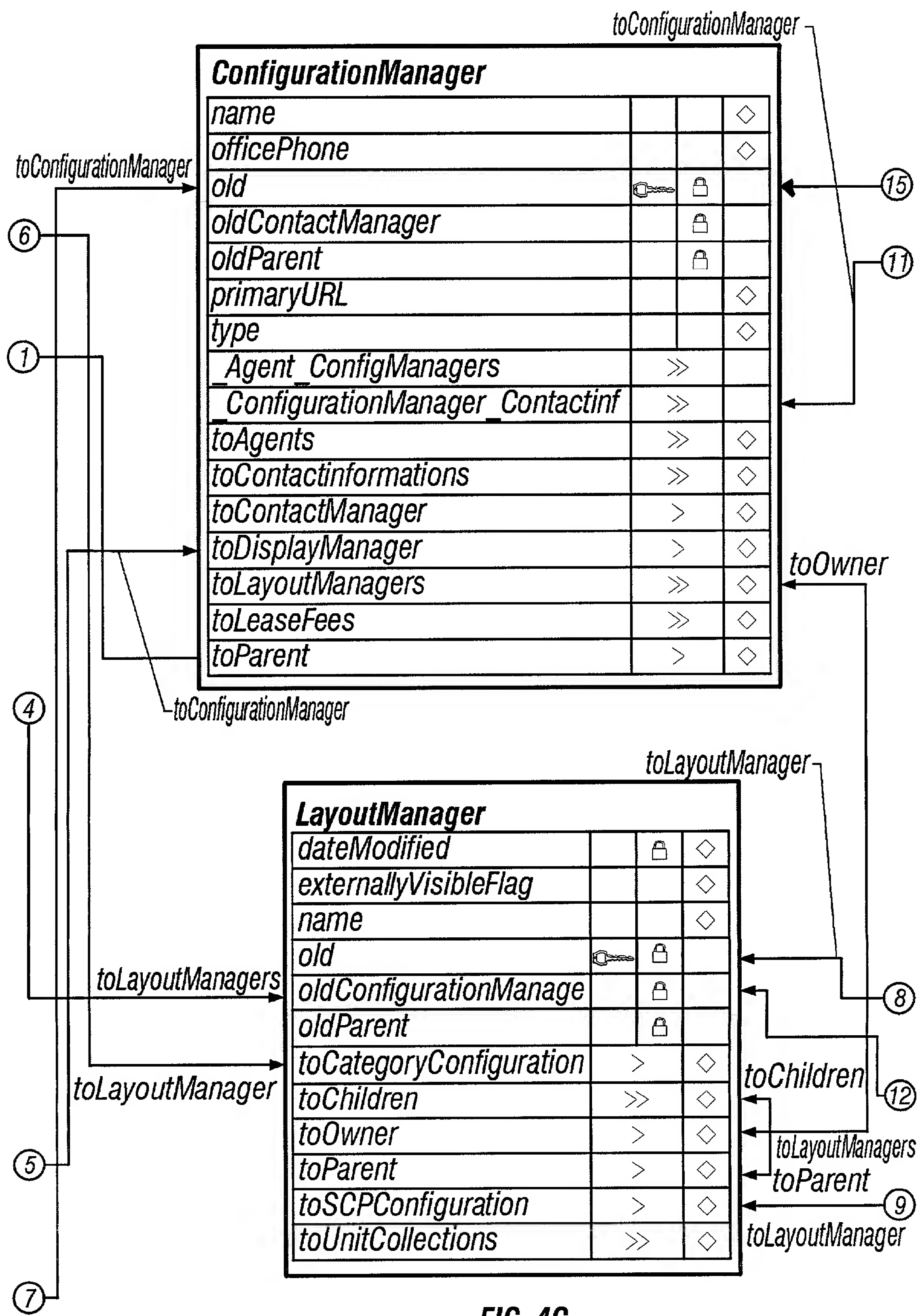


FIG. 4C

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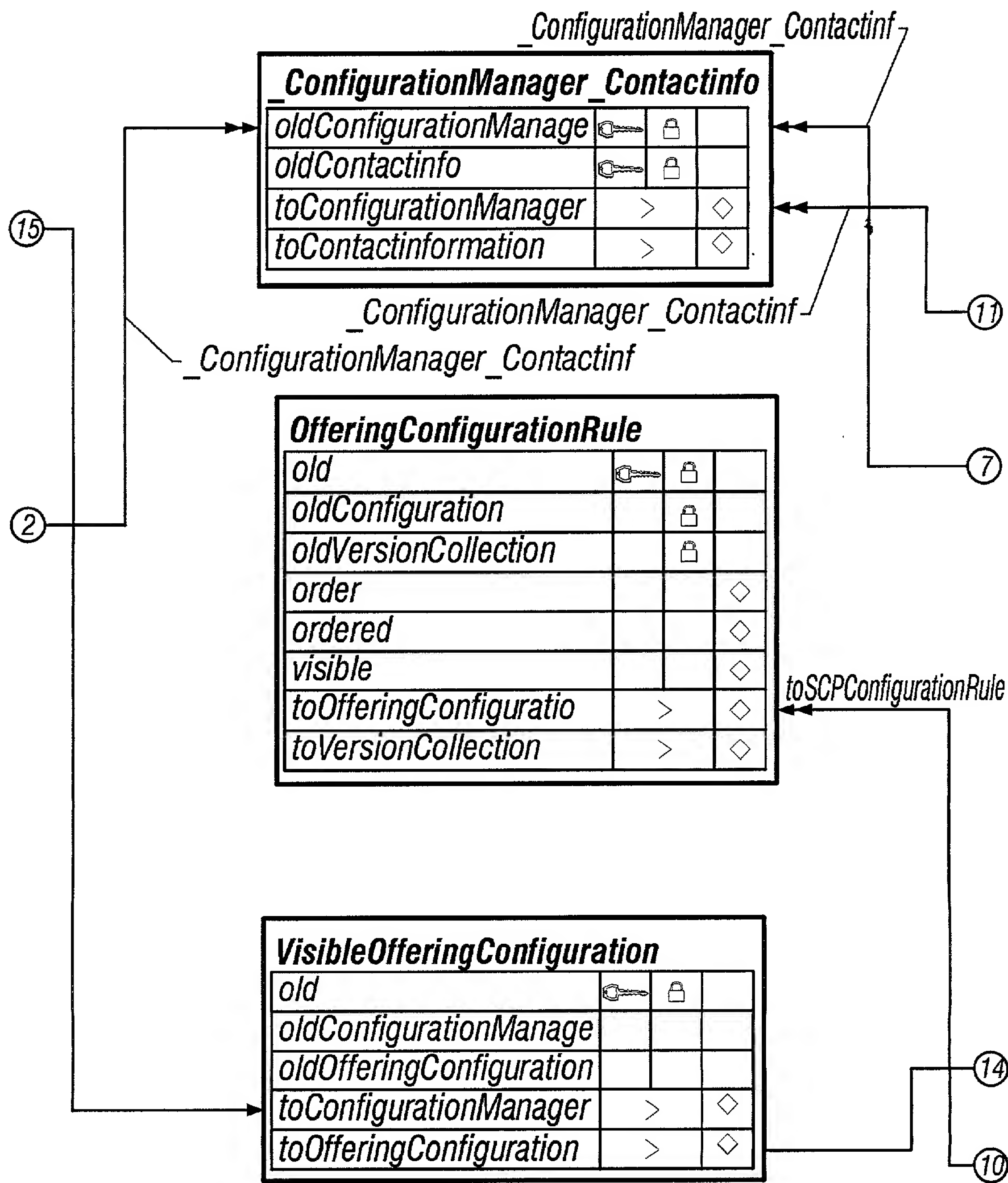


FIG. 4D

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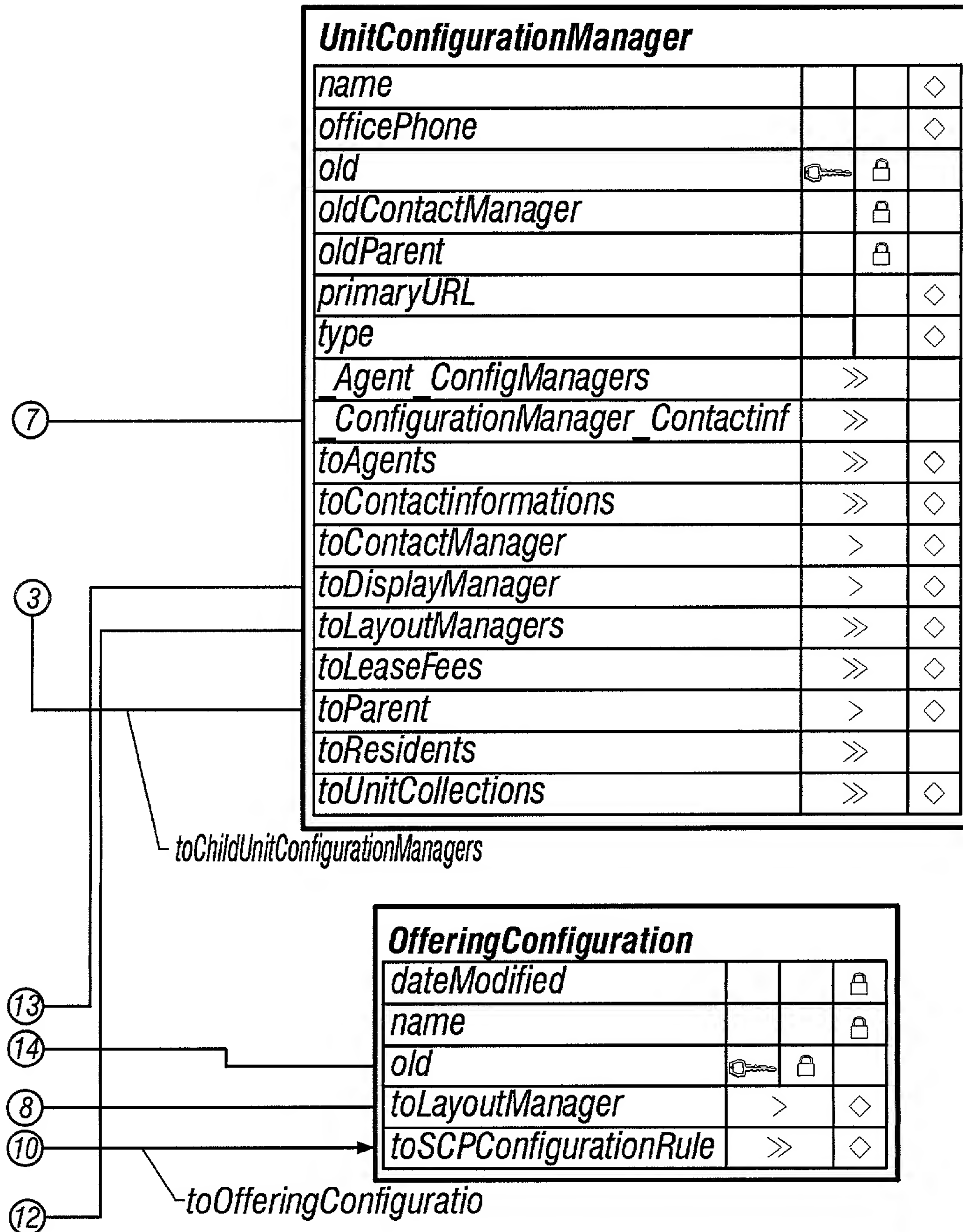


FIG. 4E

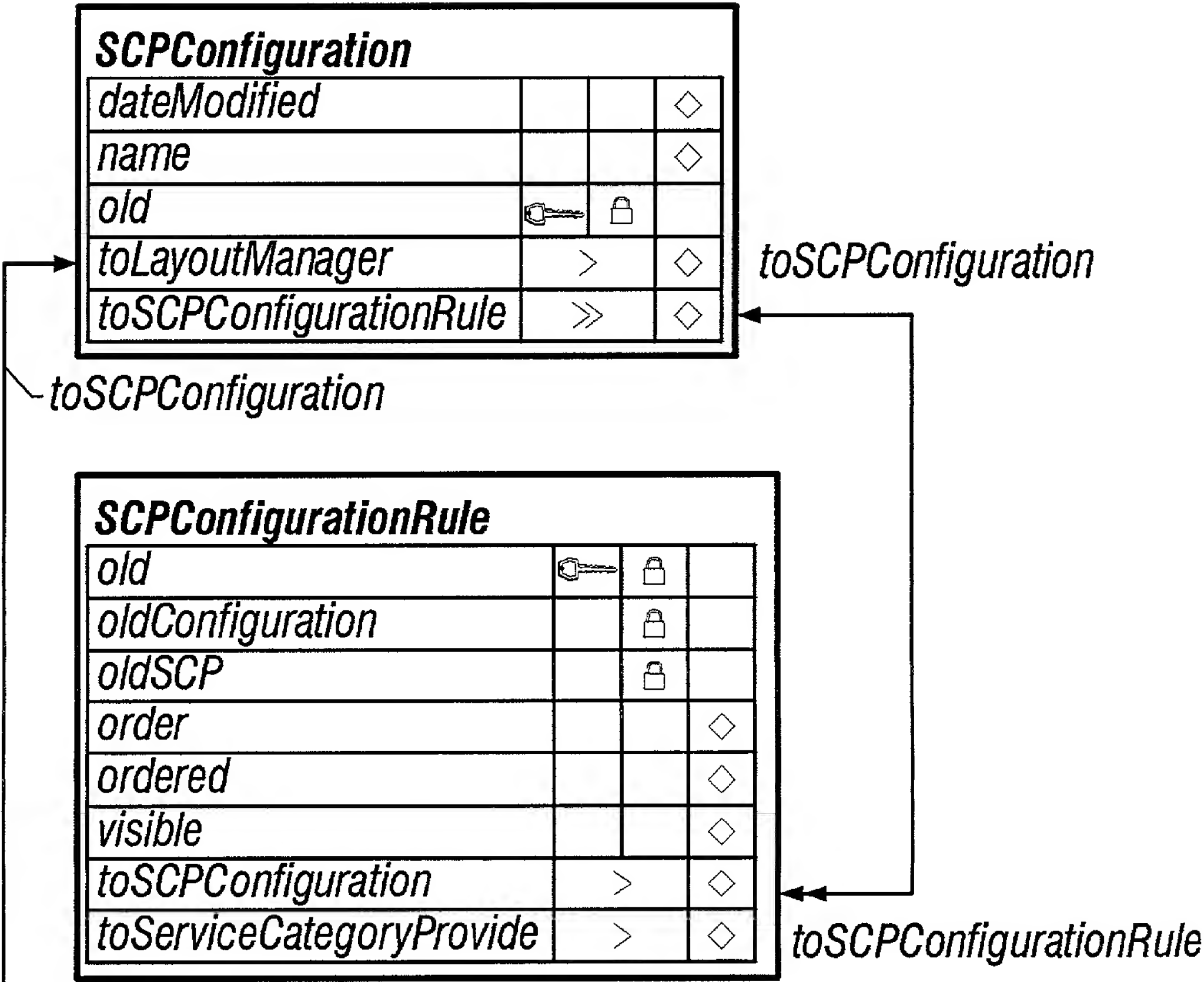


FIG. 4F



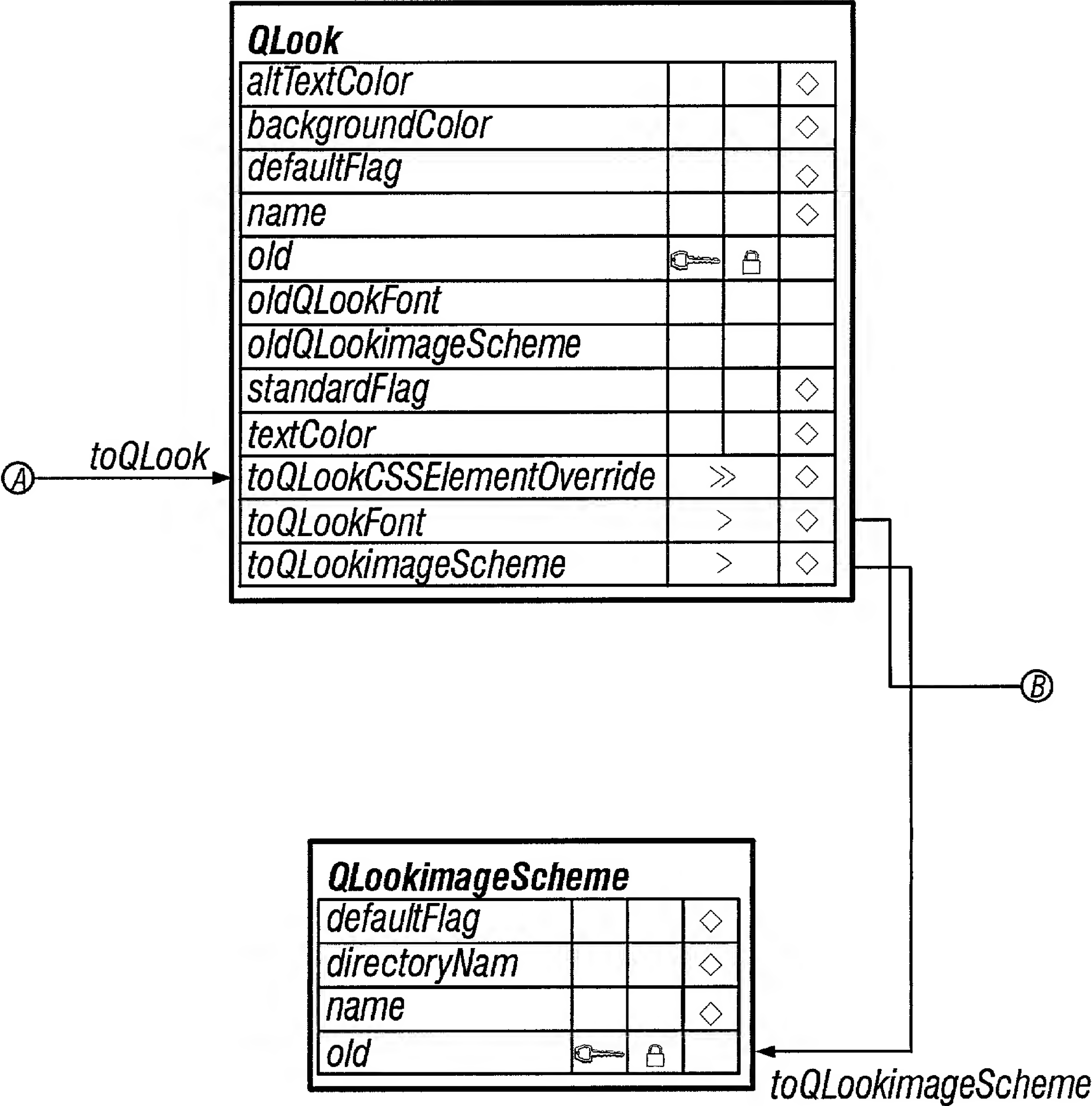


FIG. 5B

QLookColor			
defaultAltTextFla			◇
defaultTextFlag			◇
name			◇
old	🔑	🔒	
rgb			◇

QLookFont			
alternateFontFac			◇
defaultFlag			◇
fontFamily			◇
name			◇
old	🔑	🔒	
primaryFontFace			◇

Ⓑ toQLookFont

FIG. 5C

Resident			
birthCity			◇
dateOfBirth			◇
firstName			◇
lastName			◇
middleName			◇
motherMaidenName			◇
notifyNewServices			◇
notifyRequestUpdates			◇
old	🔑	🔒	
oldConfigurationMange		🔒	
oldGender		🔒	
oldMailingAddress		🔒	
oldOccupation		🔒	
oldSpouse		🔒	
optOutA			◇
optOutB			◇
optOutC			◇
optOutD			◇
primaryEmail			◇
primaryHomePhone			◇
primaryWorkPhone			◇
ssn			◇
suffix			◇
title			◇
Customer_Contactinfo	>>		
Resident_OtherAddress	>>		
toBillingAddresses	>>	◇	
toConfigurationManager	>	◇	
toContactinformations	>>	◇	
toGender	>	◇	
toLeaseResidents	>>	◇	
toMailingAddress	>	◇	
toOccupation	>	◇	
toOtherAddresses	>>	◇	
toPaymentAccounts	>>	◇	
toResidentidentification	>>	◇	
toSpouse	>	◇	

toSpouse

toResident ①

FIG. 6A

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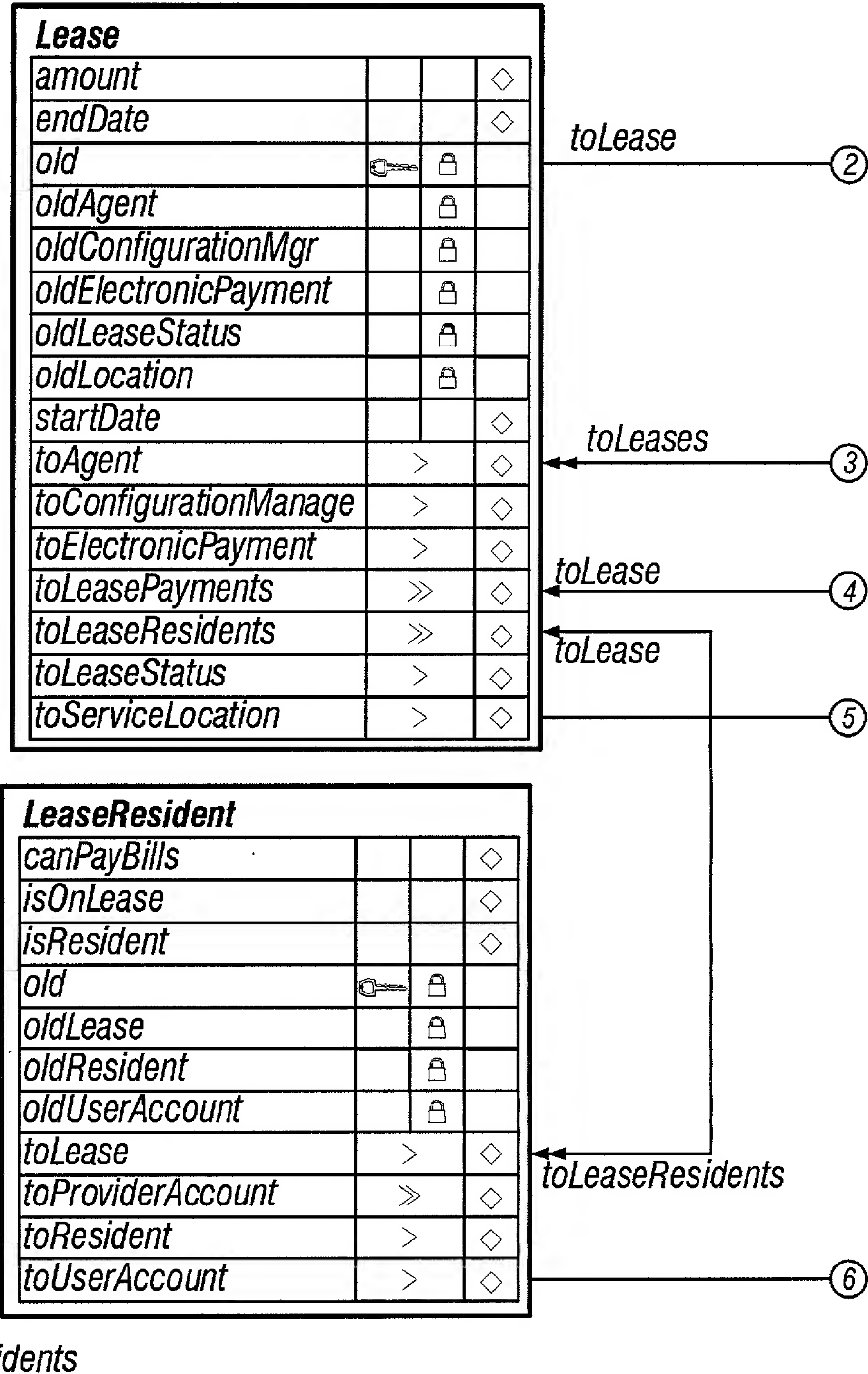


FIG. 6B

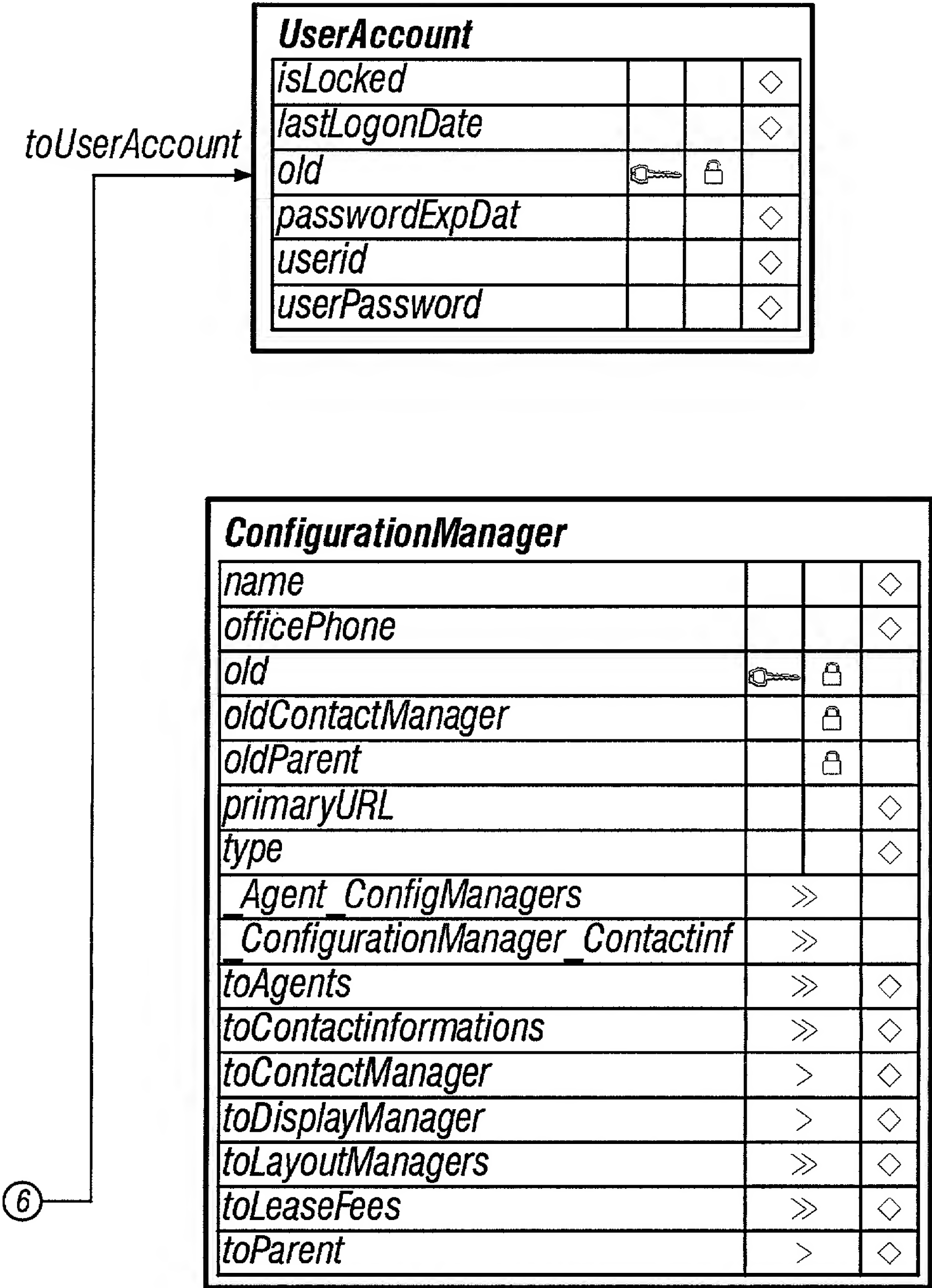


FIG. 6C

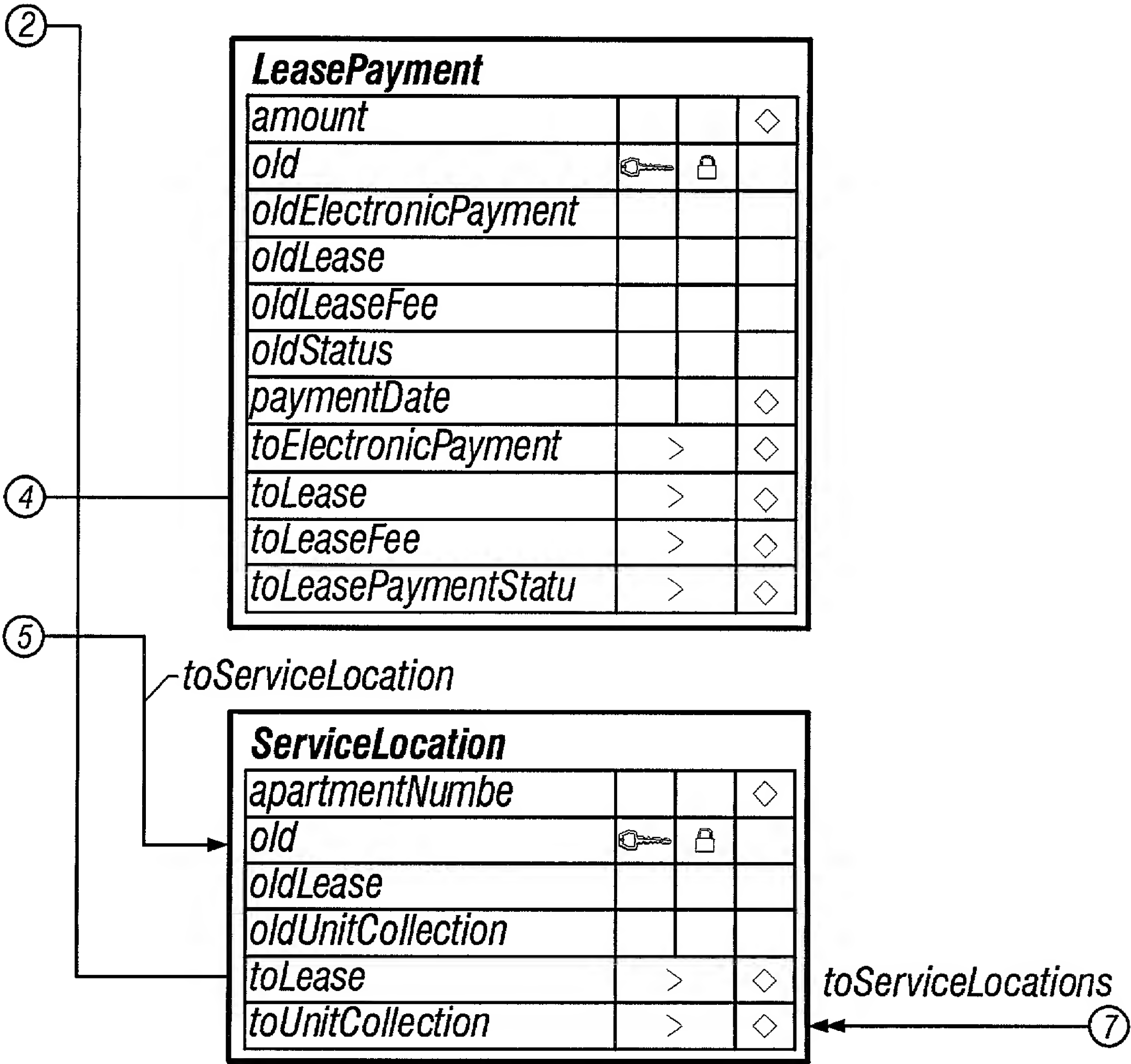


FIG. 6D

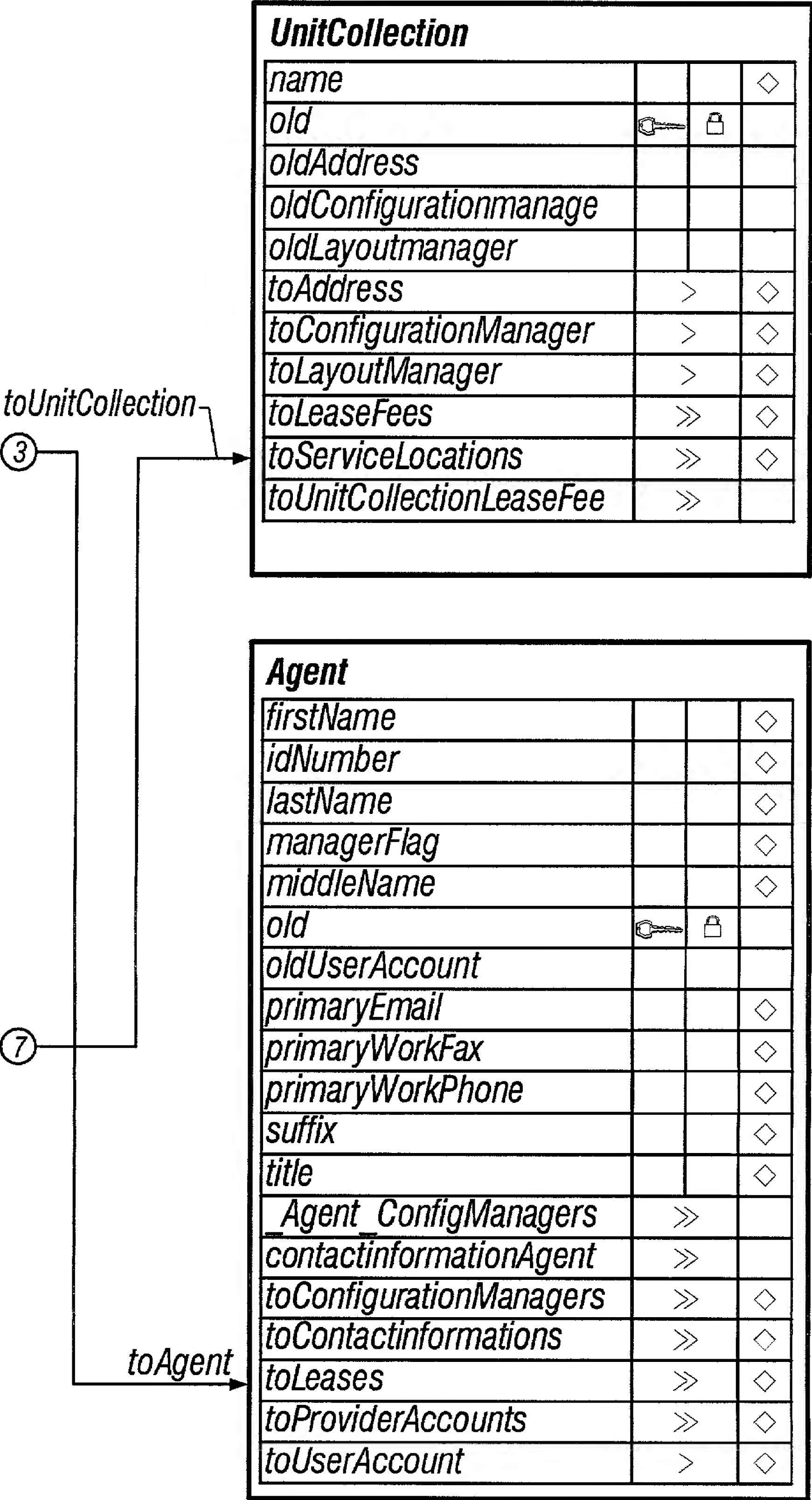
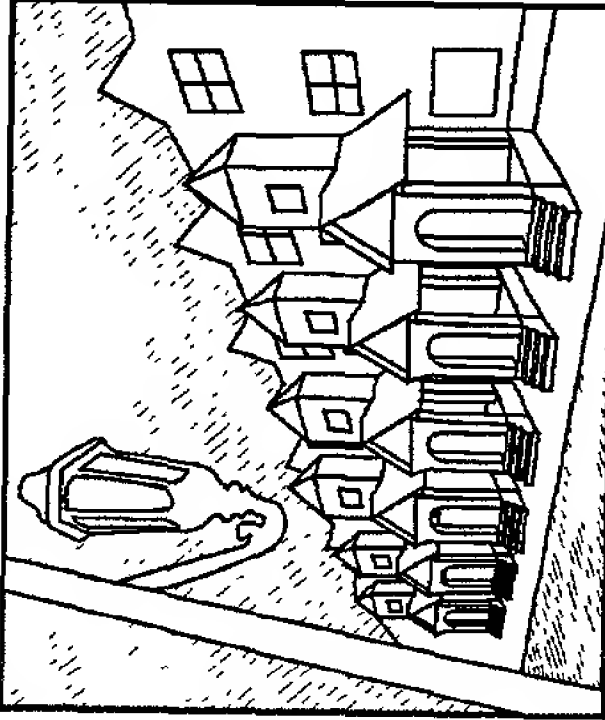


FIG. 6E

WELCOME TO QCORPS RESIDENTIAL, INC.!



ACCOUNT ID:
510

PASSWORD:
(CASE-SENSITIVE)
520

LOGIN

IF YOU HAVE LOST YOUR ACCOUNT ID OR PASSWORD,
YOU MUST CONTACT YOUR PROPERTY MANAGER TO ISSUE YOU
A NEW ACCOUNT ID AND PASSWORD. FOR HELP USING OUR SERVICE,
CLICK THE [HOW TO USE](#) OR [FAQ](#) AT THE BOTTOM OF EACH PAGE.

COPYRIGHT © 2000 QCORPS RESIDENTIAL, INC. ALL RIGHTS RESERVED.
[HOW TO USE](#) [BEST PRICE GUARANTEE](#) [CREDIT CARD GUARANTEE](#) [PRIVACY AND SECURITY](#)
[TERMS OF USE](#) [FAQ](#) [FEEDBACK](#)

FIG. 8

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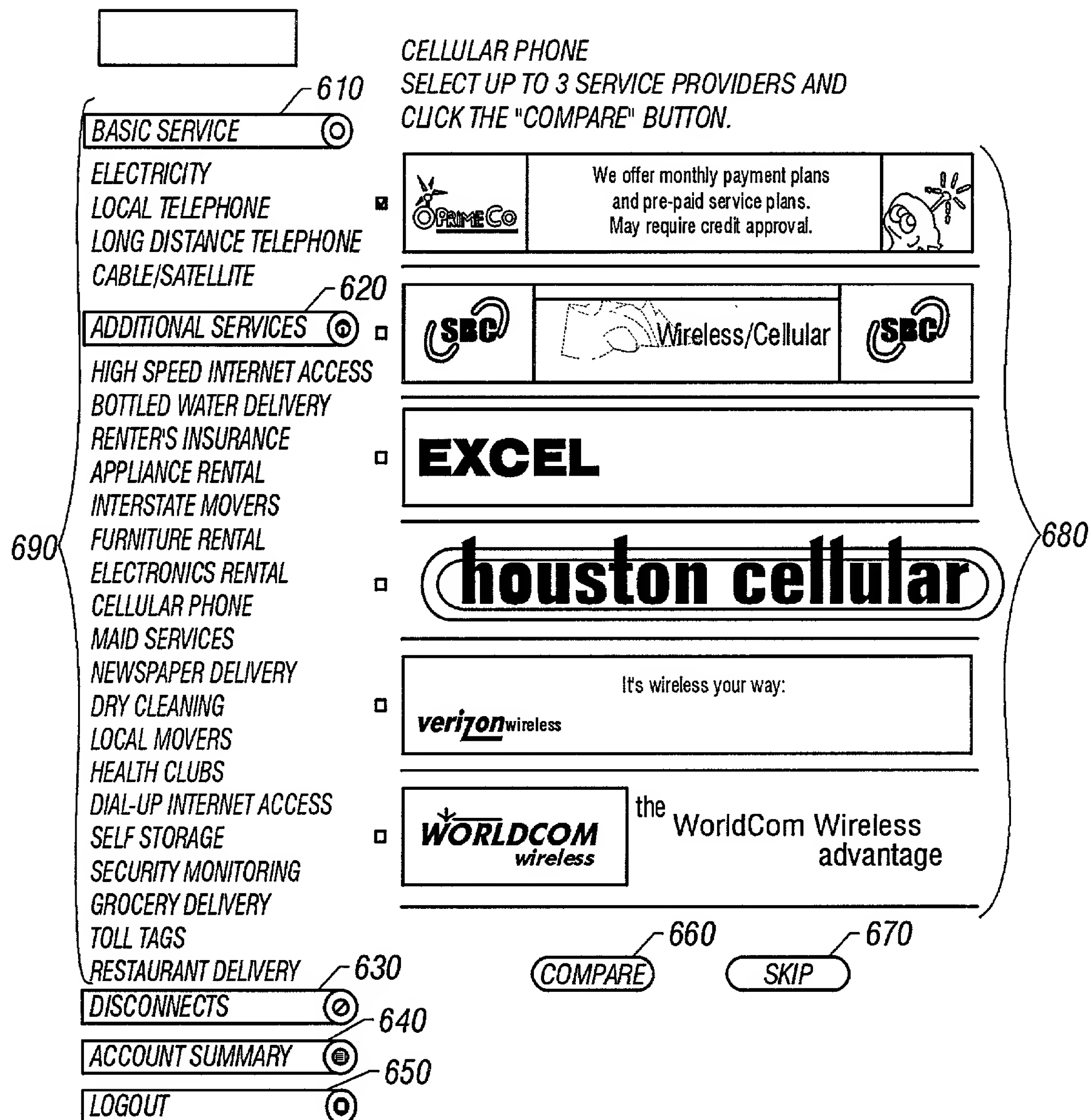


FIG. 9

CELLULAR PHONE
SELECT EITHER OR BOTH OF THE SERVICE PLANS AND CLICK THE "COMPARE" BUTTON.

BASIC SERVICE

⓪

ELECTRICITY

LOCAL TELEPHONE

LONG DISTANCE TELEPHONE

CABLE/SATELLITE

PRIMECO WIRELESS

PRIMECO CALLING PLAN

PRIMECO NOW PLUS CALLING PLAN

FREE CALLING AREA

MONTHLY RATES

MONTHLY MINUTES

ADDITIONAL MINUTES

STATE

\$35-55

500-1000

.30

NATIONAL

\$25-150

200-2200

.10-.35

}

710

ADDITIONAL SERVICES

⓪

HIGH SPEED INTERNET ACCESS

BOTTLED WATER DELIVERY

RENTER'S INSURANCE

APPLIANCE RENTAL

INTERSTATE MOVERS

FURNITURE RENTAL

ELECTRONICS RENTAL

CELLULAR PHONE

MAID SERVICES

NEWSPAPER DELIVERY

DRY CLEANING

LOCAL MOVERS

HEALTH CLUBS

DIAL-UP INTERNET ACCESS

SELF STORAGE

SECURITY MONITORING

GROCERY DELIVERY

TOLL TAGS

RESTAURANT DELIVERY

DISCONNECTS

⓪

ACCOUNT SUMMARY

⓪

LOGOUT

⓪

COMPARE

SKIP

FIG. 10

20/55

PROVIDERS | PLANS | COMPARISON

CELLULAR PHONE 620

MAKE YOUR DESIRED SELECTION(S). THEN CLICK THE "ORDER" BUTTON BELOW YOUR SELECTION(S) TO PROCEED TO THE ORDER PAGE

BASIC SERVICES ①

ELECTRICITY

LOCAL TELEPHONE

LONG DISTANCE TELEPHONE

CABLE/SATELLITE

ADDITIONAL SERVICES ②

HIGH SPEED INTERNET ACCESS

BOTTLED WATER DELIVERY

RENTERS INSURANCE

APPLIANCE RENTAL

INTERSTATE MOVERS

FURNITURE RENTAL

ELECTRONICS RENTAL

CELLULAR PHONE

MAID SERVICES

NEWSPAPER DELIVERY

DRY CLEANING

LOCAL MOVERS

HEALTH CLUBS

DIAL-UP INTERNET ACCESS

SELF STORAGE

SECURITY MONITORING

GROCERY DELIVERY

TOLL TAGS

RESTAURANT DELIVERY

DISCONNECTS ③

ACCOUNT SUMMARY ④

LOGOUT ⑤

SERVICE PLANS 810

PRIMECO WIRELESS 680

PRIMECO CALLING PLAN

THE PRIMECO CALLING PLANS INCLUDE STATEWIDE LONG DISTANCE, CALL WAITING, VOICE MAIL, VOICE MAIL NOTIFICATION, CALLER ID, CALL WAITING ID, AND CALL LOG.

ACTIVATION FEE: NONE

CONTRACT: NONE

LD/MIN: .07

ROAMING/MIN: .15-.39

MIN. MIN.

ROUNDED TO: MIN.

PRIMECO WIRELESS 680

PRIMECO NOW PLUS CALLING PLAN

THE PRIMECO NOW PLUS CALLING PLANS INCLUDE NATIONWIDE LONG DISTANCE, CALL WAITING, VOICE MAIL, VOICE MAIL NOTIFICATION, CALLER ID, CALL WAITING ID, 3-WAY CALLING, AND CALL LOG.

ACTIVATION FEE: NONE

CONTRACT: NONE

LD/MIN: NONE

ROAMING/MIN: .15-.39

MIN. MIN.

ROUNDED TO: MIN.

DISCOUNTED PACKAGES (\$/MONTH) 820

◆ PRIMECO 500

INCLUDES 500 ANYTIME MINUTES.

.30 EACH ADDITIONAL MINUTE

\$34.99

◆ PRIMECO 750

INCLUDES 750 ANYTIME MINUTES.

.30 EACH ADDITIONAL MINUTE

\$44.99

◆ PRIMECO 1000

INCLUDES 1000 ANYTIME MINUTES.

.30 EACH ADDITIONAL MINUTE

\$54.99

◆ PRIMECO NOW 200 PLUS

INCLUDES 200 ANYTIME MINUTES.

.35 EACH ADDITIONAL MINUTE

\$24.99

◆ PRIMECO NOW 350 PLUS

INCLUDES 350 ANYTIME MINUTES.

.30 EACH ADDITIONAL MINUTE

\$39.99

◆ PRIMECO NOW 500 PLUS

INCLUDES 500 ANYTIME MINUTES.

.30 EACH ADDITIONAL MINUTE

\$49.99

◆ PRIMECO NOW 650 PLUS

INCLUDES 650 ANYTIME MINUTES.

.25 EACH ADDITIONAL MINUTE

\$64.99

◆ PRIMECO NOW 1200 PLUS

INCLUDES 1200 ANYTIME MINUTES.

.25 EACH ADDITIONAL MINUTE

\$99.99

◆ PRIMECO NOW 2000 PLUS

INCLUDES 2000 ANYTIME MINUTES.

.10 EACH ADDITIONAL MINUTE

\$149.99

FIG. 11A-1

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ADDITIONAL FEATURES (S/MONTH ADDED TO DISCOUNTED PACKAGE) 830
HANDLING CALLS

<input type="checkbox"/> <u>CALL WAITING</u>	INCLUDED	INCLUDED
<input type="checkbox"/> <u>VOICE MAIL</u>	INCLUDED	INCLUDED
<input type="checkbox"/> <u>VOICE MAIL PLUS</u>	N/A	N/A
<input type="checkbox"/> <u>TEXT MESSAGING</u>	\$9.95	\$9.95
<input type="checkbox"/> <u>MESSAGING PLUS</u>	N/A	N/A

IDENTIFYING THE CALLER

<input type="checkbox"/> <u>CALLER ID</u>	INCLUDED	INCLUDED
<input type="checkbox"/> <u>CALL WAITING ID</u>	INCLUDED	INCLUDED

FORWARDING CALLS

<input type="checkbox"/> <u>CALL FORWARDING</u>	\$1.00	\$1.00
<input type="checkbox"/> <u>BUSY/NO ANSWER C.F.</u>	N/A	N/A

CONFERENCE CALLING

<input type="checkbox"/> <u>THREE-WAY CALLING</u>	\$1.00	INCLUDED
---	--------	----------

ADDITIONAL MINUTES

<input type="checkbox"/> <u>100 OFF-PEAK</u>	N/A	\$5.00
<input type="checkbox"/> <u>250 OFF-PEAK</u>	N/A	N/A
<input type="checkbox"/> <u>300 OFF-PEAK</u>	N/A	\$10.00
<input type="checkbox"/> <u>500 OFF-PEAK</u>	\$5.00	N/A
<input type="checkbox"/> <u>1000 OFF-PEAK</u>	\$10.00	\$20.00

CELLULAR SERVICES

<input type="checkbox"/> <u>ROADSIDE ASST.</u>	\$3.00	\$3.00
<input type="checkbox"/> <u>ONLINE</u>	N/A	N/A
<input type="checkbox"/> <u>ONLINE PLUS</u>	N/A	N/A
<input type="checkbox"/> <u>DETAILED BILLING</u>	\$1.50	\$1.50
<input type="checkbox"/> <u>MAINTENANCE</u>	\$4.95	\$4.95

OPTIONAL FEATURES (S/MONTH UNLESS MARKED WITH *)

<input type="checkbox"/> <u>QUAICOMM 1960</u>	\$39.00*	<input type="checkbox"/> <u>QUAICOMM 1960</u>	\$39.00*
<input checked="" type="checkbox"/> <u>NOKIA 6185</u>	\$119.00*	<input checked="" type="checkbox"/> <u>NOKIA 6185</u>	\$119.00*
<input type="checkbox"/> <u>AUDIOVOX PCX-3500XL</u>	\$129.00*	<input type="checkbox"/> <u>AUDIOVOX PCX-3500XL</u>	\$129.00*
<input type="checkbox"/> <u>750 WEEKEND MINUTES</u>	\$7.50		

<u>SERVICE CHARGE</u>	\$34.99/MONTH	\$24.99/MONTH
<u>INITIAL CHARGE</u>	\$119.00	\$119.00

840
CALCULATE CHARGES

850
ORDER

PRIMECO WIRELESS

850
ORDER

PRIMECO WIRELESS

860
SKIP

FIG. 11A-2

22/55

VOICE MAIL

SOUTHWESTERN BELL

CALL NOTES

CALL NOTES VOICE MAIL LETS YOU RECEIVE MESSAGES WHEN YOU'RE AWAY FROM HOME OR ON THE PHONE OR ONLINE, WITHOUT AN ANSWERING MACHINE. YOU CAN CHECK MESSAGES PRIVATELY WHEN IT'S CONVENIENT FOR YOU (THEY ARE PROTECTED BY YOUR PRIVATE PASSWORD, TOO), AND YOU WON'T HAVE TO WORRY ABOUT MISSING IMPORTANT CALLS BECAUSE YOUR PHONE WAS IN USE.

VERIZON

BASIC VOICE MAIL

VOICE MAIL MESSAGES ARE SECURED WITHIN VERIZON'S NETWORK AND ARE ACCESSIBLE THROUGH A PASSCODE SYSTEM. YOU ALONE HEAR STORED MESSAGES AT YOUR CONVENIENCES. INCLUDES 20-MESSAGE CAPACITY. AUTOMATIC MESSAGE REVIEW AND AUTOMATIC PASSWORD ENTRY.

AT&T

VOICE MAIL

AT&T VOICE MAIL IS AN EASY-TO-USE SERVICE COMPLETE WITH MANY ADVANCED FEATURES TO COMPLEMENT YOUR LOCAL SERVICES FROM AT&T. AT&T VOICEMAIL WORKS HAND-IN-HAND WITH YOUR TOUCH-TONE PHONE AND IT CAPTURES IMPORTANT CALLS THAT SOMETIMES GO UNANSWERED. VOICE MAIL HAS THE FOLLOWING FEATURES. 1 MINUTE GREETING LENGTH, 3 MINUTE MESSAGE LENGTH, MAXIMUM OF 30 MESSAGES, NEW MESSAGES STORED FOR 15 DAYS, AND MESSAGES SAVED FOR 7 DAYS.

ACCOUNT SUMMARY

LOGOUT

STANDARD FEATURE NAMES

Feature	Southwestern Bell	Verizon	AT&T
CALL WAITING	INCLUDED	INCLUDED	OPTIONAL
CALL WAITING PLUS	N/A	INCLUDED	N/A
VOICE MAIL	\$7.95	\$4.95	\$6.99
VOICE MAIL PLUS	\$9.95	\$6.95	\$11.99
DISTINCTIVE RING	\$4.99	INCLUDED	\$3.00
IDENTIFYING THE CALLER			
CALLER ID	N/A	N/A	N/A
CALLER ID PLUS	INCLUDED	INCLUDED	OPTIONAL
CALL WAITING ID	\$3.00	INCLUDED	\$2.00
CALL WAIT ID PLUS	\$1.00	N/A	N/A
PRIORITY CALL	INCLUDED	N/A	N/A
BLOCKING CALLS			
CALL BLOCKING	INCLUDED	INCLUDED	\$5.00
CALL SCREENING	\$5.00	N/A	OPTIONAL
NON-ID CALL BLOCK	INCLUDED	INCLUDED	\$1.00
PRIVACY OPTIONS			
UNLISTED NUMBER	N/A	N/A	OPTIONAL
UNPUB. NUMBER	\$1.10	\$1.65	OPTIONAL
UNPUB. ADDRESS	\$0.00	\$0.00	\$0.00

POP-UP WINDOW:

SERVICE \$16.00

TIME MINUTES

1 MINUTE

ATURE PACK \$3.00

TIME MINUTES

1 MINUTE

ATURE PACK \$8.00

TIME MINUTES

1 MINUTE

ATURE PACK \$13.00

ING, CALL

TING, CALL

WARDING

THE POP-UP WINDOW ALLOWS FOR THREE-PROVIDER COMPARISON FOR STANDARD FEATURES WITH THEIR OWN BRANDED NAME AND THE STANDARD NAME.

FIG. 11B

ACCOUNTS | PROVIDERS | PLANS | COMPARISON | ORDER

CELLULAR PHONE
REVIEW YOUR SELECTIONS, FILL IN ALL REQUIRED INFORMATION AND CLICK THE "SUBMIT" BUTTON TO PLACE YOUR ORDER BY CLICKING THE "SAVE" BUTTON. YOU CAN HOLD YOUR ORDER INFORMATION AND RETURN LATER TO THIS SERVICE CATEGORY TO SUBMIT.

BASIC SERVICE

ELECTRICITY
LOCAL TELEPHONE
LONG DISTANCE TELEPHONE
CABLE/SATELLITE

PRIMECO WIRELESS
SERVICE PLAN: PRIMECO CALLING PLAN
DISCOUNTED PACKAGE: PRIMECO 500
ADDITIONAL FEATURES: NOKIA 6185
SERVICE CHARGE: \$34.99/MONTH (EXCLUDING TAXES AND GOVERNMENTAL SURCHARGES, IF ANY)
INITIAL CHARGE: \$119.00 (EXCLUDING TAXES AND GOVERNMENTAL SURCHARGES, IF ANY)

910

ADDITIONAL SERVICES

HIGH SPEED INTERNET ACCESS
BOTTLED WATER DELIVERY
RENTER'S INSURANCE
APPLIANCE RENTAL
INTERSTATE MOVERS
FURNITURE RENTAL
ELECTRONICS RENTAL
CELLULAR PHONE
MAID SERVICES
NEWSPAPER DELIVERY
DRY CLEANING
LOCAL MOVERS
HEALTH CLUBS
DIAL-UP INTERNET ACCESS
SELF STORAGE
SECURITY MONITORING
GROCERY DELIVERY
TOLL TAGS
RESTAURANT DELIVERY

ACTIVATION INSTRUCTIONS WILL BE INCLUDED WITH THE SHIPMENT OF YOUR PHONE. SERVICE CHARGES COMMENCE UPON ACTIVATION.

SHIP PHONE TO: 3233 MCCUE #300, TX. 77056

ADD

PRIOR ADDRESS: 11 ELM STREET, HOUSTON, TX. 77098

EDIT

SSN: 595-12-2121

IDENTIFICATION: DRIVER'S LICENSE: TX #: 513330014011

DELETE

EMPLOYER NAME: QCORPS RESIDENTIAL, INC.

BILL TO: JAN BRADY: 3233 MCCUE #300, TX. 77056

ADD

PAYMENT METHOD: WELL FARGO VISA: XXXXXXXXXXXXXXX6019

VISA DISCOVER

920

930

950

940

SUBMIT

SAVE

SKIP

DISCONNECTS

ACCOUNT SUMMARY

LOGOUT

[HOW TO USE](#) [BEST PRICE GUARANTEE](#) [CREDIT CARD GUARANTEE](#) [PRIVACY AND SECURITY](#) [TERMS OF USE](#) [FAQ](#) [FEEDBACK](#) [MY PROFILE](#)

FIG. 12

BASIC SERVICE

ELECTRICITY

LOCAL TELEPHONE

LONG DISTANCE TELEPHONE

CABLE/SATELLITE

ADDITIONAL SERVICES

HIGH SPEED INTERNET ACCESS

BOTTLED WATER DELIVERY

RENTERS INSURANCE

APPLIANCE RENTAL

INTERSTATE MOVERS

FURNITURE RENTAL

ELECTRONICS RENTAL

CELLULAR PHONE

MAID SERVICES

NEWSPAPER DELIVERY

DRY CLEANING

LOCAL MOVERS

HEALTH CLUBS

DIAL-UP INTERNET ACCESS

SELF STORAGE

SECURITY MONITORING

GROCERY DELIVERY

TOLL TAGS

RESTAURANT DELIVERY

DISCONNECTS

ACCOUNT SUMMARY

LOGOUT

DISCONNECTS

1010

DISCONNECT SERVICE FROM ACCOUNTS INITIATED ON THIS SITE
YOU MAY DISCONNECT SERVICES FROM PROVIDER ACCOUNTS THAT YOU HAVE INITIATED USING THIS SITE. IF YOU HAVE ACTIVE ACCOUNT CHOOSE ONE FROM THE LIST AND CLICK THE "SELECT" BUTTON.

YOU DO NOT HAVE ANY ACTIVE ACCOUNTS.

1020

DISCONNECT SERVICE FROM OTHER ACCOUNTS
YOU MAY ALSO BE ABLE TO DISCONNECT SERVICES THAT YOU HAVE NOT INITIATED THROUGH THIS SITE. IF YOU HAVE INPUT ADDRESS THIS SYSTEM, CHOOSE OF YOUR CURRENT OR PRIOR ADDRESSES FROM THE DROP DOWN MENU AND CLICK THE "SELECT" BUTTON.

1025

ADDRESS: 1 MAIN ST #1000, TX. 77041

SELECT

1030

CURRENT DISCONNECTS
REVIEW THE STATUS OF OUR DISCONNECT ORDERS BELOW. SAVED DISCONNECT INFORMATION MAY BE EDITED AND SUBMITTED BY CLICKING "EDIT/SUBMIT". IF YOUR ORDER HAS BEEN SUBMITTED, YOUR SERVICE PROVIDER WILL FULFILL THIS DISCONNECT ORDER. IF YOU ORDER IS PENDING, YOU MAY CANCEL THIS ORDER BY CLICKING "CANCEL". YOU MAY DISCONNECT EXISTING ACCOUNTS BY CHOOSING THE ACCOUNT CATEGORY FROM THE MENU AND CLICKING THE "DISCONNECT" LINK ON THAT PAGE.

YOU DO NOT HAVE ANY DISCONNECT ORDERS

SKIP

HOW TO USE

BEST PRICE GUARANTEE

CREDIT CARD GUARANTEE

PRIVACY AND SECURITY

TERMS OF USE

FAQ

FEEDBACK

MY PROFILE

FIG. 13

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MY PROFILE
GENERAL INFORMATION / 1110

BASIC SERVICE (0)

ELECTRICITY
LOCAL TELEPHONE
LONG DISTANCE TELEPHONE
CABLE/SATELLITE

MY PROFILE DISPLAYS ALL INFORMATION ENTERED ABOUT YOU ON THIS SITE. GENERAL INFORMATION MAY BE ENTERED AND EDITED ONLY BY YOU AND OUR LEASING SPECIALISTS, EXCEPT FOR YOUR NAME AND SERVICE ADDRESS, WHICH MAY ONLY BE ENTERED AND EDITED BY OUR LEASING SPECIALISTS. ALL OTHER INFORMATION MAY ONLY BE ENTERED AND EDITED BY YOU. YOU ARE ENCOURAGED TO REVIEW OUR PRIVACY AND SECURITY STATEMENT REGARDING THE USE AND DISSEMINATION OF THIS INFORMATION. YOUR EDITS TO MY PROFILE MAY UPDATE INFORMATION CONTAINED IN PENDING ORDERS, AS WELL AS SAVED ORDER INFORMATION. ACCORDINGLY, BE VERY CAREFUL NOT TO DELETE ANY INFORMATION THAT IS REQUIRED FOR SERVICE PROVIDERS TO FULFILL PENDING ORDERS.

ADDITIONAL SERVICES (0)

HIGH SPEED INTERNET ACCESS
BOTTLED WATER DELIVERY
RENTERS INSURANCE
APPLIANCE RENTAL
INTERSTATE MOVERS
FURNITURE RENTAL
ELECTRONICS RENTAL
CELLULAR PHONE
MAID SERVICES
NEWSPAPER DELIVERY
DRY CLEANING
LOCAL MOVERS
HEALTH CLUBS
DIAL-UP INTERNET ACCESS
SELF STORAGE
SECURITY MONITORING
GROCERY DELIVERY
TOLL TAGS
RESTAURANT DELIVERY

NAME: JULIE YOUM
SERVICE ADDRESS: 3233 MCCUE #1000
HOUSTON, TX. 77056 } 1115
EMAIL ADDRESS: JULIE@QCORPS.COM
PRIOR ADDRESS: 180 WEST END #AAA
NEW YORK, NY. 10023
EVENING PHONE: (713) 555-1212
DAY PHONE:
PHONE (CELL): (123) 456-6789
OTHER ADDRESSES:
ACCOUNT ID: JULIEYOUM (CHANGE)
PASSWORD: ***** (CHANGE)

DISCONNECTS (0)

ACCOUNT SUMMARY (0)

LOGOUT (0)

BILLING ADDRESSES / 1120

EMAIL: JULIE@QCORPS.COM
U.S. MAIL: MISS JULIE YOUM : 1 MAIN ST, #1000, TEST STREET32, HOLLYWOOD, TX 77041
SOMECOUNTY COUNTY

PERSONAL INFORMATION / 1130

SOCIAL SECURITY NUMBER: 123-45-6789
DATE OF BIRTH: OCTOBER 07, 1977
MOTHER'S MAIDEN NAME: MOUNTAINDEW
BIRTH CITY:

IDENTIFICATION INFORMATION / 1140

DRIVER'S LICENSE: NY:10023

FINANCIAL INSTITUTION ACCOUNT INFORMATION / 1150

NONE

CREDIT CARD INFORMATION / 1160

QCORPS VISA: XXXXXXXXXXXX1111

[HOW TO USE](#) [BEST PRICE GUARANTEE](#) [CREDIT CARD GUARANTEE](#) [PRIVACY AND SECURITY](#) [TERMS OF USE](#) [FAQ](#) [FEEDBACK](#) [MY PROFILE](#)

FIG. 14

FIG. 14

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BASIC SERVICE

ELECTRICITY

LOCAL TELEPHONE

LONG DISTANCE TELEPHONE

CABLE/SATELLITE

ADDITIONAL SERVICES

HIGH SPEED INTERNET ACCESS

BOTTLED WATER DELIVERY

RENTERS INSURANCE

APPLIANCE RENTAL

INTERSTATE MOVERS

FURNITURE RENTAL

ELECTRONICS RENTAL

CELLULAR PHONE

MAID SERVICES

NEWSPAPER DELIVERY

DRY CLEANING

LOCAL MOVERS

HEALTH CLUBS

DIAL-UP INTERNET ACCESS

SELF STORAGE

SECURITY MONITORING

GROCERY DELIVERY

TOLL TAGS

RESTAURANT DELIVERY

DISCONNECTS

ACCOUNT SUMMARY

LOGOUT

MY PROFILE

GENERAL INFORMATION

SOME OR ALL OF THIS INFORMATION WILL BE REQUIRED BY SERVICE PROVIDERS TO PROCESS YOUR ORDER(S). YOU MAY EDIT THIS INFORMATION AT ANY TIME. YOUR EDITS MAY UPDATE INFORMATION CONTAINED IN PENDING ORDERS AS WELL AS ANY SAVED ORDER INFORMATION ACCORDINGLY, BE CAREFUL NOT TO DELETE ANY INFORMATION REQUIRED TO PROCESS PENDING ORDERS.

PRIOR ADDRESS:

STREET:180 WEST END

APT/SUITE:AAA

CITY/STATE/ZIP:NEW YORKNY10023

EVENING PHONE:7135551212

DAY PHONE:

EMAIL ADDRESS:JULIE@QCORPS.COM

☒ PLEASE NOTIFY ME WHEN SERVICE REQUEST ARE UPDATED

☐ PLEASE DO NOT NOTIFY ME WHEN NEW FEATURES, PRODUCT, SERVICES, SPECIALS, OR SERVICE PROVIDERS BECOME AVAILABLE.

☐ PLEASE DO NOT NOTIFY ME REGARDING SURVEYS, CONTESTS, SWEEPSTAKES OR SIMILAR PROMOTIONS.

☐ PLEASE DO NOT PROVIDE MY EMAIL ADDRESS OR PERSONALLY IDENTIFIABLE INFORMATION TO SERVICE PROVIDERS WITH WHOM I HAVE NOT ORDERED OR REQUESTED INFORMATION ABOUT SERVICE PRODUCTS.

ADDITIONAL CONTACTS: PHONE (CELL):1234566789

DELETE

OTHER ADDRESSES:

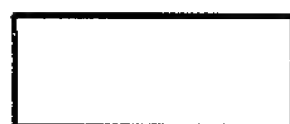
FIELDS MARKED WITH ► ARE REQUIRED.

SAVE CANCEL

[HOW TO USE](#) [BEST PRICE GUARANTEE](#) [CREDIT CARD GUARANTEE](#) [PRIVACY AND SECURITY](#) [TERMS OF USE](#) [FAQ](#) [FEEDBACK](#) [MY PROFILE](#)

FIG. 15

27/55



ACCOUNT SUMMARY
PRINTER FRIENDLY REPORT

BASIC SERVICE ①

ELECTRICITY
LOCAL TELEPHONE
LONG DISTANCE TELEPHONE
CABLE/SATELLITE

JULIE YOUM
ADDRESS: PROVIDENCE UPTOWN
3233 MCCUE # 1000
HOUSTON, TX 77056

ACCOUNT ID: JULIEYOUM
DATE/TIME: DEC 06, 2000
09:20:10 PM

ADDITIONAL SERVICES ②

HIGH SPEED INTERNET ACCESS
BOTTLED WATER DELIVERY
RENTER'S INSURANCE
APPLIANCE RENTAL
INTERSTATE MOVERS
FURNITURE RENTAL
ELECTRONICS RENTAL
CELLULAR PHONE
MAID SERVICES
NEWSPAPER DELIVERY
DRY CLEANING
LOCAL MOVERS
HEALTH CLUBS
DIAL-UP INTERNET ACCESS
SELF STORAGE
SECURITY MONITORING
GROCERY DELIVERY
TOLL TAGS
RESTAURANT DELIVERY

THIS ACCOUNT SUMMARY LISTS ALL OF THE SERVICES AND PRODUCTS ORDERED THROUGH THIS SITE, AS WELL AS ORDER INFORMATION FOR YOUR FURTHER CONSIDERATION. WE HOPE YOU ENJOYED THIS SERVICE BROUGHT TO YOU BY WWW.TCRESIDENTIAL.COM AND QCORP RESIDENTIAL, INC.

ELECTRICITY: **RELIANT ENERGY - HL&P**

STATUS: ORDER INFORMATION HAS BEEN SAVED. THIS ORDER HAS NOT BEEN SUBMITTED.

EDIT/SUBMIT CANCEL

ORDER NUMBER: SP1000057

SERVICE PLAN: BALANCED BILLING

BILL TO:

PAYMENT METHOD: CHECK

LOCAL TELEPHONE: **AT&T**

STATUS: ORDER INFORMATION HAS BEEN SAVED. THIS ORDER HAS NOT BEEN SUBMITTED.

EDIT/SUBMIT CANCEL

ORDER NUMBER: SP1000173

CUSTOMER SERVICE:

SERVICE PLAN: LOCAL SERVICE

DISCOUNTED PACKAGE: 3 FEATURE PACK WITH:

CALL WAITING CALLER ID - NAME AND NUMBER THREE-WAY

ADDITIONAL FEATURES: NONE SELECTED

START DATE: MON 06 NOV 2000

BILL TO:

PAYMENT METHOD: CHECK

LOCAL TELEPHONE: **SOUTHWESTERN BELL**

STATUS: ORDER INFORMATION HAS BEEN SAVED. THIS ORDER HAS NOT BEEN SUBMITTED.

EDIT/SUBMIT CANCEL

ORDER NUMBER: SP1000171

SERVICE PLAN: BASIC LOCAL

DISCOUNTED PACKAGE: PHONE SOLUTION

ADDITIONAL FEATURES: CALL WAITING ID ENHANCED

START DATE: THU 02 NOV 2000

BILL TO:

PAYMENT METHOD: CHECK

LOCAL TELEPHONE: **MCI WORLD COM**

NO REQUESTS FOR THIS ACCOUNT

DELETE

FIG. 16

FIG. 16

28/55

LONG DISTANCE
TELEPHONE:

MCI WORLDCOM

STATUS: ORDER INFORMATION HAS BEEN SAVED. THIS ORDER HAS NOT BEEN SUBMITTED.

EDIT/SUBMIT CANCEL

ORDER NUMBER: SP1000337

SERVICE PLAN: MCI ONE NET SAVINGS

ADDITIONAL FEATURES: NONE SELECTED

START DATE: SAT 04 NOV 2000

BILL TO:

PAYMENT METHOD:

CABLE/SATELLITE:

TIME WARNER DIGITAL

NO REQUESTS FOR THIS ACCOUNT

DELETE

HIGH SPEED INTERNET
ACCESS:

TIME WARNER DIGITAL

NO REQUESTS FOR THIS ACCOUNT

DELETE

HIGH SPEED INTERNET
ACCESS:

VERIZON

STATUS: ORDER INFORMATION HAS BEEN SAVED. THIS ORDER HAS NOT BEEN SUBMITTED.

EDIT/SUBMIT CANCEL

ORDER NUMBER: SP1000177

SERVICE PLAN: PLATINUM

ADDITIONAL FEATURES: NONE SELECTED

REQUESTED APPT: THU 23 NOV 2000 8AM-NOON

BILL TO:

PAYMENT METHOD:

HIGH SPEED INTERNET
ACCESS:

PDQ.NET

NO REQUESTS FOR THIS ACCOUNT

DELETE

RENTER'S INSURANCE:

BALBOA LIFE & CASUALTY

STATUS: ORDER INFORMATION HAS BEEN SAVED. THIS ORDER HAS NOT BEEN SUBMITTED.

EDIT/SUBMIT CANCEL

ORDER NUMBER: SP1000128

CUSTOMER SERVICE:

COVERAGE PLAN: BASIC RENTER'S INSURANCE

COVERAGE AMOUNT: \$30,000 PERSONAL PROPERTY LIMIT

START DATE: WEB 01 NOV 2000

BILL TO:

PAYMENT METHOD:

INTERSTATE MOVERS:

BELTMANN NORTH AMERICAN VAN LINES

NO REQUESTS FOR THIS ACCOUNT

DELETE

FIG. 17

HOW TO USE BEST PRICE GUARANTEE CREDIT CARD GUARANTEE PRIVACY AND SECURITY TERMS OF USE FAQ FEEDBACK MY PROFILE

FIG. 17

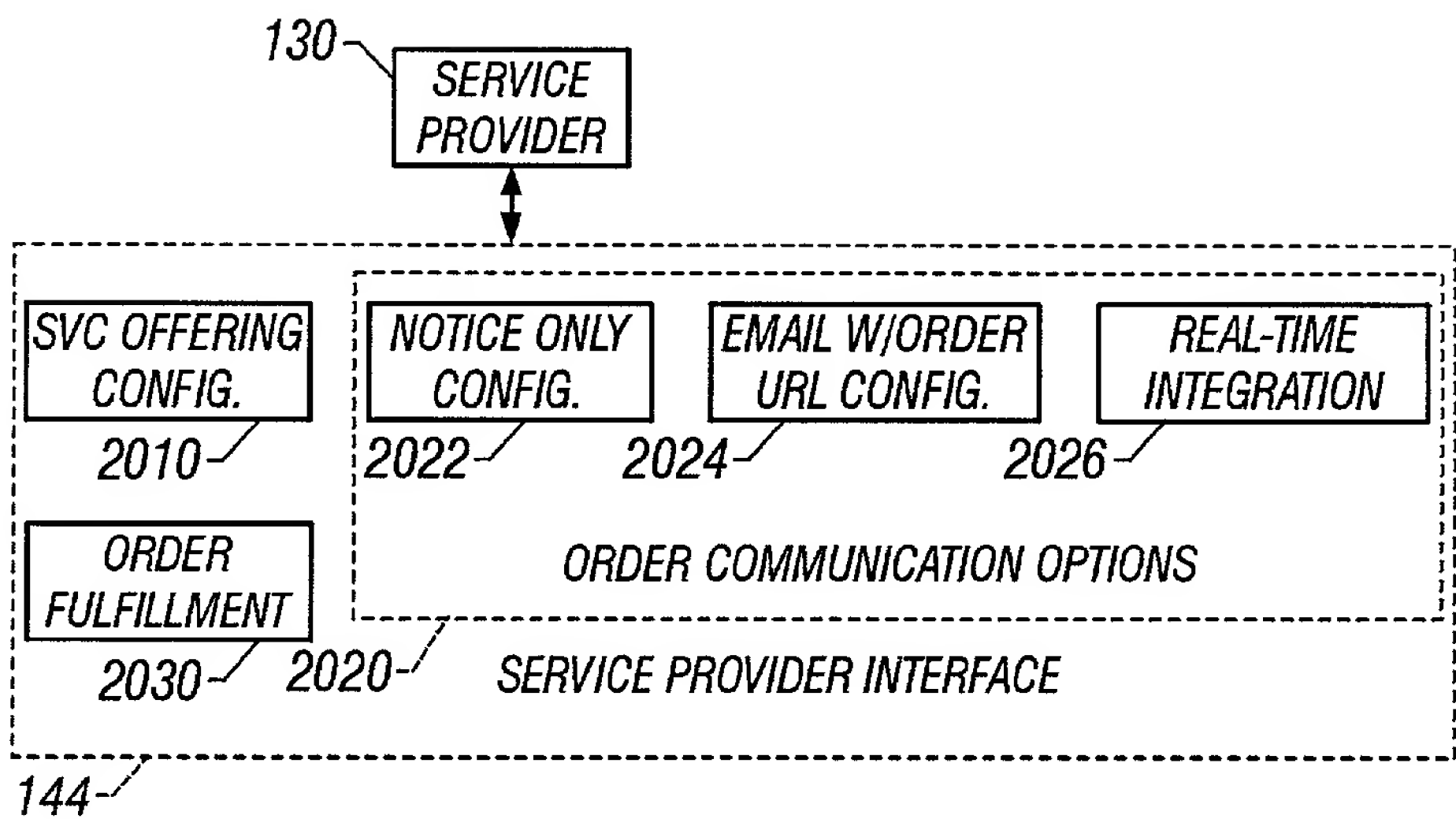


FIG. 18

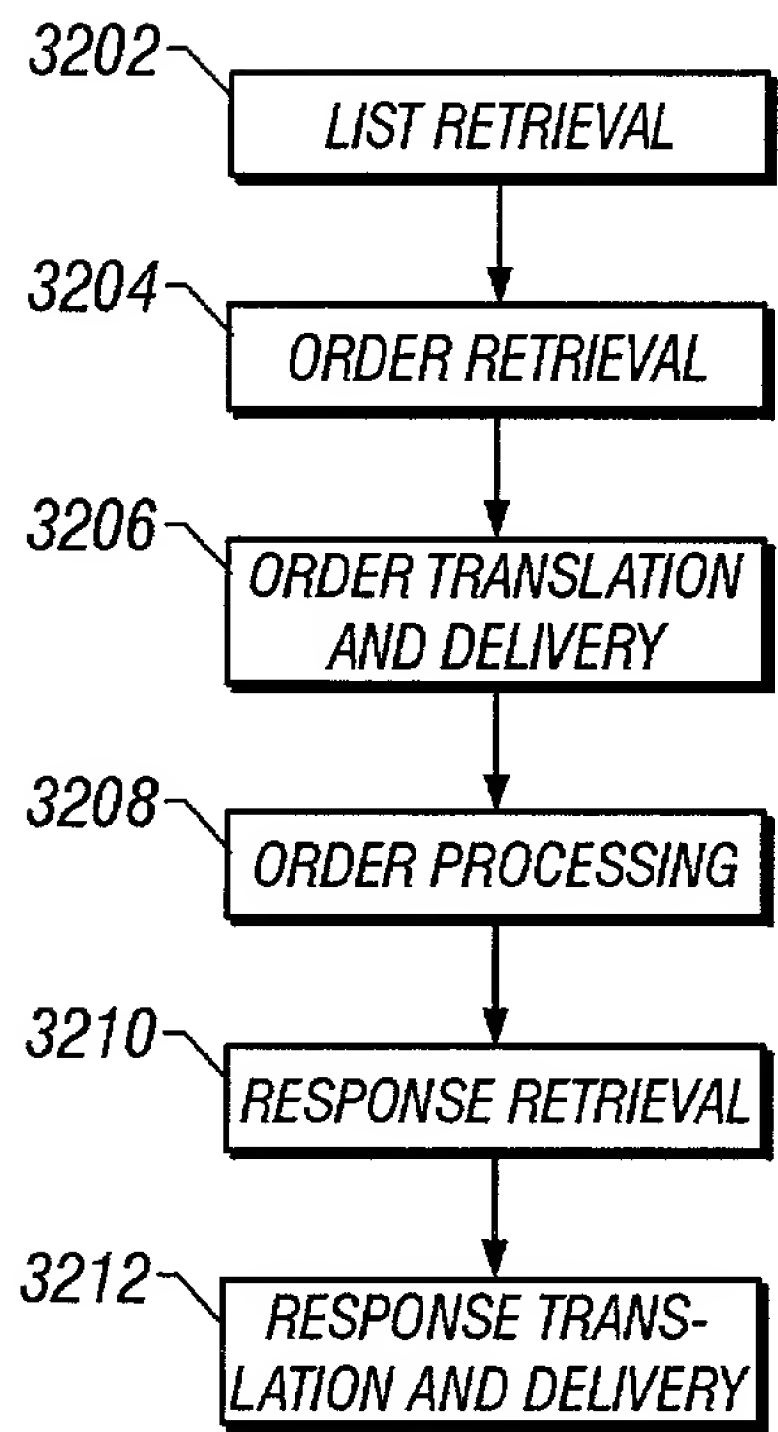


FIG. 24

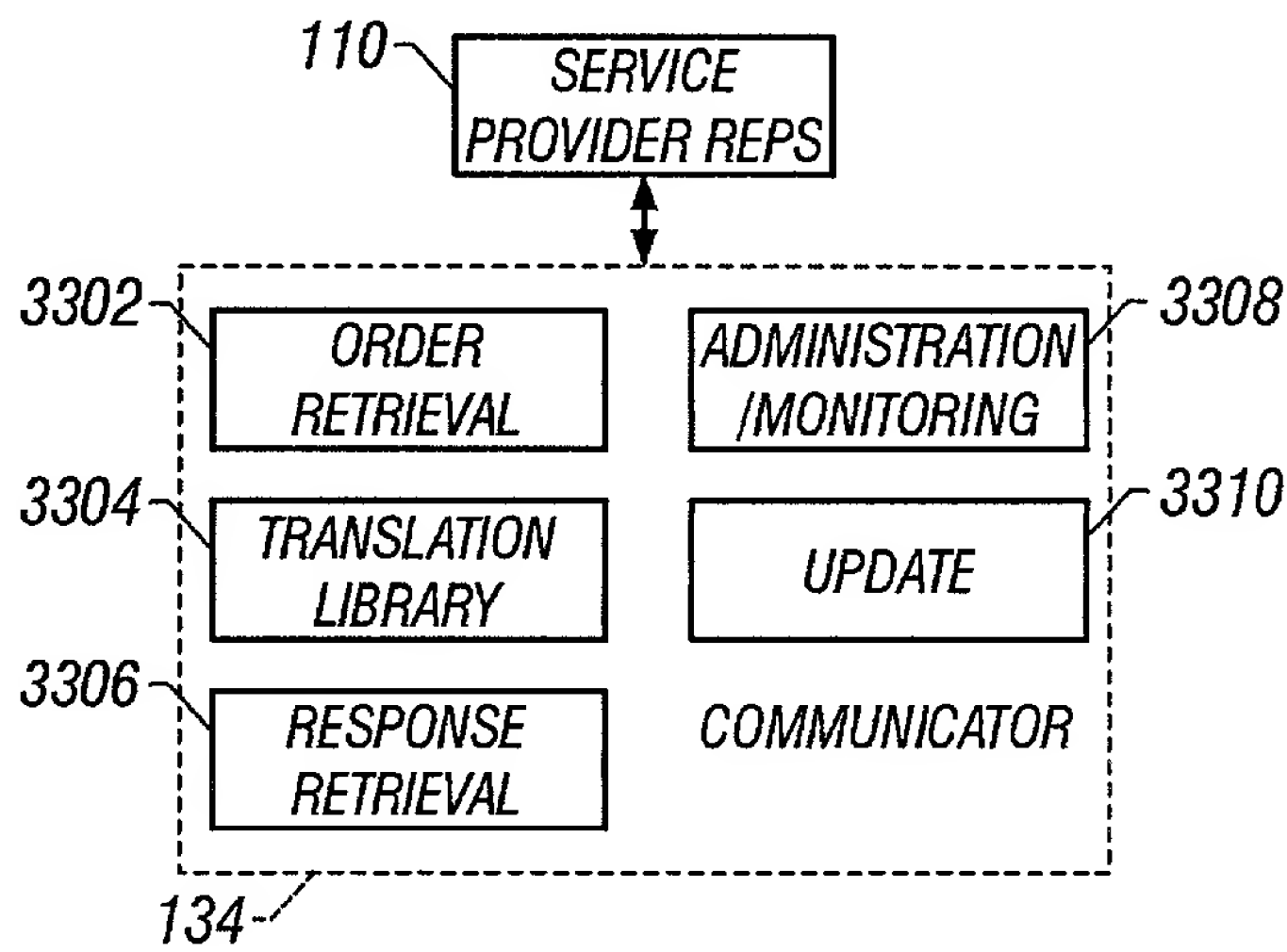


FIG. 25

FIG. 24

 SOUTHWESTERN BELL

MARKETS

OFFERINGS

LOGOUT

DEFINE UNIQUE MARKETS
OFFERINGS IN THE QCORPS SYSTEM ARE LIMITED TO, AND DEFINED BY, A SPECIFIED COVERAGE AREA. A COVERAGE AREA CAN BE ALL INCLUSIVE OR AS LIMITED AS AN INDIVIDUAL APARTMENT COMPLEX. NOTE THAT THE COLUMNS ARE ADDITIVE IN NATURE (E.G. TO CREATE A MARKET THAT INCLUDES ALL OF TEXAS AND ONE COUNTY IN OKLAHOMA, YOU WOULD SELECT TEXAS IN THE STATE COLUMN AND ENTER THE APPLICABLE OKLAHOMA COUNTY IN THE COUNTY, STATE COLUMN.).

MARKET NAME

MARKET STATUS

HOUSTON

OPEN

EDIT MARKET BY:

1902

1904

STATE (A)

COUNTY, STATE (B)

ZIP CODE (C)

PROPERTY (D)

1906

1908

1910

1912

WHEN A USER CLICKS ON ONE OF THE ABOVE, THE FOLLOWING IS DISPLAYED ON THIS PAGE:

(A) LIST OF ALL STATES IN 4 COLUMNS WITH CHECK BOXES FOR SELECTION

(B) 15 ROWS FOR ENTRY W/ "ADD ROWS" BUTTON FOR ADDITIONAL ENTRIES (SEE LOCATIONS FOR SIMILAR LAYOUT)

(C) 15 ROWS FOR ENTRY W/ "ADD ROWS" BUTTON FOR ADDITIONAL ENTRIES (SEE LOCATIONS FOR SIMILAR LAYOUT)

-ALSO ENABLES USERS TO ENTER ZIP CODES IN RANGES:

(D) PROPERTY ASSIGNMENTS PAGE

77001

THROUGH

77081

1914

1916

SAVE

CANCEL

1918

- RULES:**
- 1) COLUMNS ARE ADDITIVE IN NATURE
 - 2) RIGHT WINS OVER LEFT FOR REGION OVERLAPS (SPECIFICITY)
 - 3) NO TWO MARKETS CAN HAVE THE SAME ENTRIES IN ANY COLUMN (I.E., MARKETS ARE MUTUALLY EXCLUSIVE)

FIG. 19A

MARKETS

OFFERINGS

LOGOUT

NAME

STREET

CITY

STATE

COUNTY

ZIP

MARKET

INCLUDE: ALL

ALL

ALL

ALL

ALL

ALL

ALL

1922

GENERATE LIST OF PROPERTIES

1920

NOTE: ALL OR TYPE IN CRITERIA

PARK

GREEN

CREOLE

PROVIDENCE

MERRYWOOD

TRESTLES

2212 MAIN

2213 MAIN

2214 MAIN

2215 MAIN

2216 MAIN

2217 MAIN

HOUSTON

HOUSTON

HOUSTON

HOUSTON

HOUSTON

HOUSTON

TX

TX

TX

TX

TX

TX

HARRIS

HARRIS

HARRIS

HARRIS

HARRIS

HARRIS

77081

77081

77081

77081

77801

77801

MARKET 1

MARKET 2

MARKET 3

MARKET 4

MARKET 5

HOUSTON

1924

ASSIGN SELECTED PROPERTIES TO:

HOUSTON

1928

1926

ASSIGN PROPERTIES

1930

SAVE

CANCEL

NOTE: WHEN A USER ENTERS THIS SECTION FROM THE "DEFINE MARKETS" SECTION, THIS NOTION DOES NOT EXIST.

1920

NOTE: ALL OR TYPE IN CRITERIA

NAME

STREET

CITY

STATE

COUNTY

ZIP

MARKET

INCLUDE: ALL

ALL

ALL

ALL

ALL

ALL

ALL

1922

GENERATE LIST OF PROPERTIES

1920

NOTE: ALL OR TYPE IN CRITERIA

PARK

GREEN

CREOLE

PROVIDENCE

MERRYWOOD

TRESTLES

2212 MAIN

2213 MAIN

2214 MAIN

2215 MAIN

2216 MAIN

2217 MAIN

HOUSTON

HOUSTON

HOUSTON

HOUSTON

HOUSTON

HOUSTON

TX

TX

TX

TX

TX

TX

HARRIS

HARRIS

HARRIS

HARRIS

HARRIS

HARRIS

77081

77081

77081

77081

77801

77801

MARKET 1

MARKET 2

MARKET 3

MARKET 4

MARKET 5

HOUSTON

1924

ASSIGN SELECTED PROPERTIES TO:

HOUSTON

1928

1926

ASSIGN PROPERTIES

1930

SAVE

CANCEL

NOTE: WHEN A USER ENTERS THIS SECTION FROM THE "DEFINE MARKETS" SECTION, THIS NOTION DOES NOT EXIST.

1920

NOTE: ALL OR TYPE IN CRITERIA

FIG. 19B

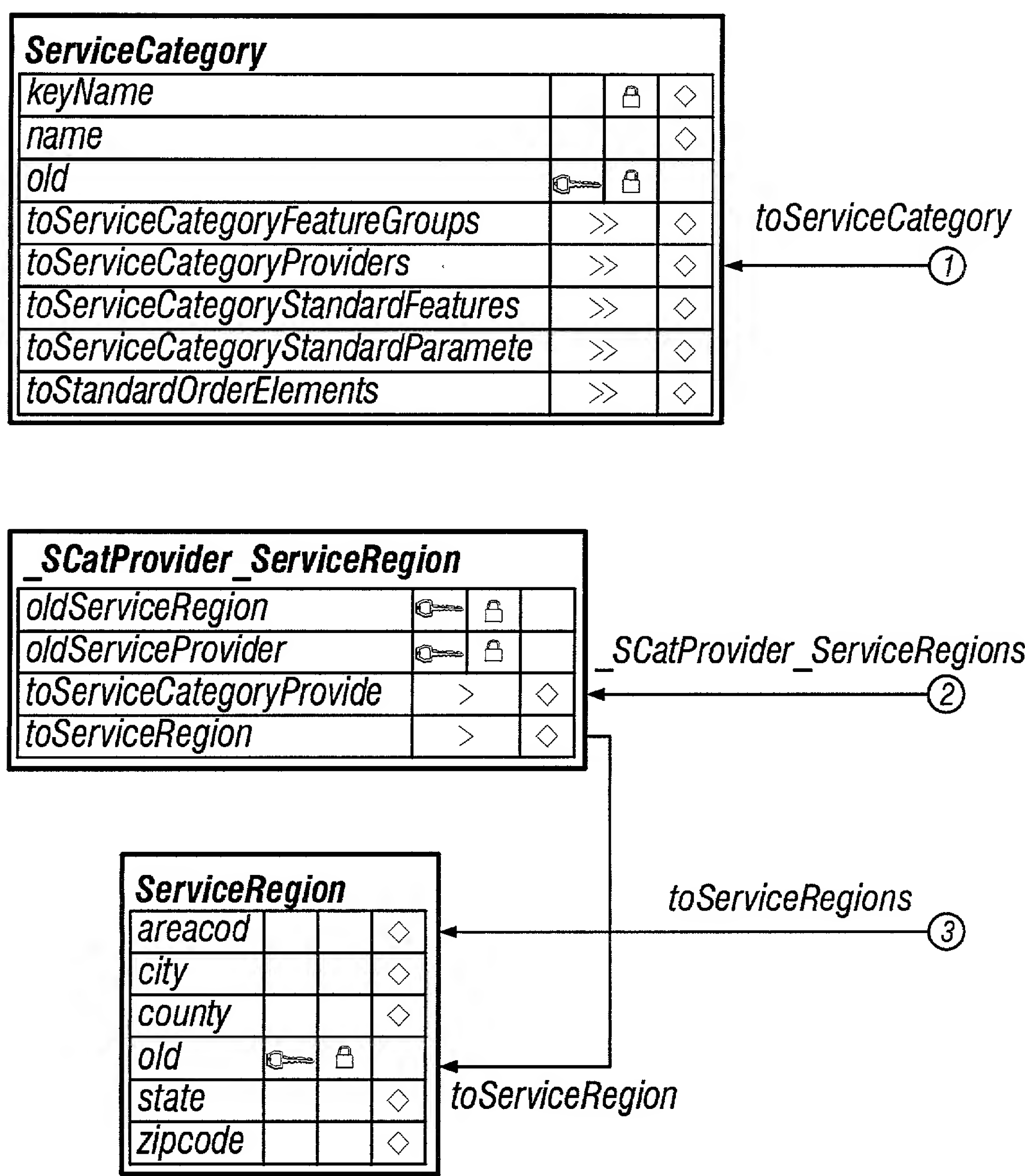


FIG. 20A

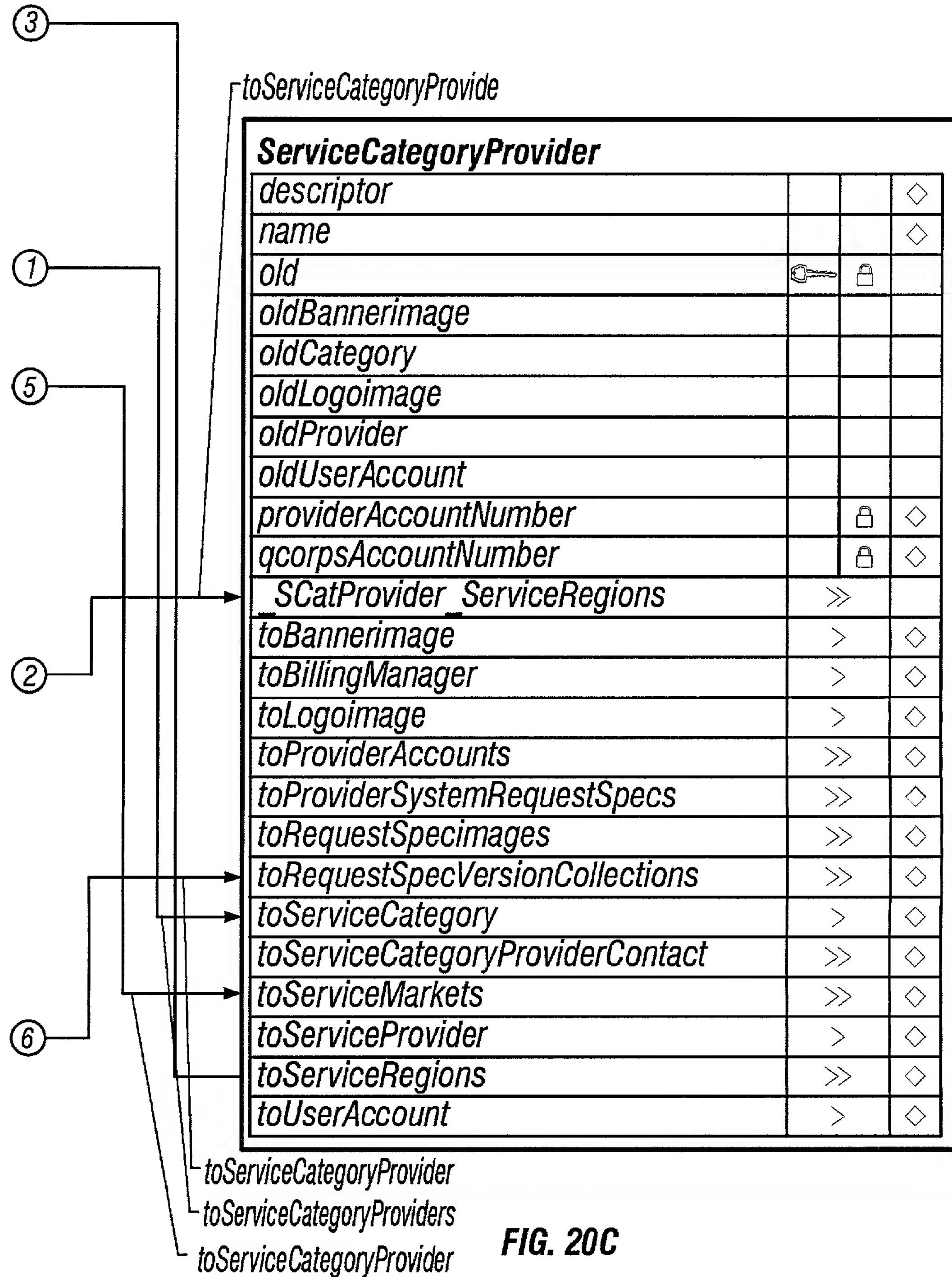
ServiceMarket			
active			◇
name			◇
old	🔑	🔒	
oldSCProvider		🔒	
oldVersionCollection		🔒	
ServiceMarket_CMs	>>		
ServiceMarket_Regionss	>>		
toConfigurationManagers	>>	◇	
toPSRSVersionCollection	>	◇	
toServiceCategoryProvide	>	◇	
toServiceRegions	>>	◇	

toServiceMarkets ⑤

PSRSVersionCollection			
name		🔒	◇
old	🔑	🔒	
oldCurrentEntry		🔒	
oldSCProvider		🔒	
PSRSVersionCollection_ActiveEntriess	>>		
PSRSVersionCollection_InactiveEntrie	>>		
toActiveEntries	>>	◇	
toBillingManager	>	◇	
toCurrentEntry	>	◇	
toInactiveEntries	>>	◇	
toServiceCategoryProvider	>	◇	
toServiceMarkets	>>	◇	

toRequestSpecVersionCollections ⑥

FIG. 20B

























<i>PSRSVersionEntry</i>			
<i>dateCreated</i>			
<i>old</i>			
<i>oldCollection</i>			
<i>oldParent</i>			
<i>oldRequestSpec</i>			
<i>versionComment</i>			
<i>versionID</i>			
<i>PSRSVersionEntry_Timeinterval</i>			
<i>toChildEntries</i>			
<i>toCurrentTimeintervals</i>			
<i>toParentEntry</i>			
<i>toProviderSystemRequestSpec</i>			
<i>toVersionCollection</i>			

FIG. 20D

FIG. 20D: 515000

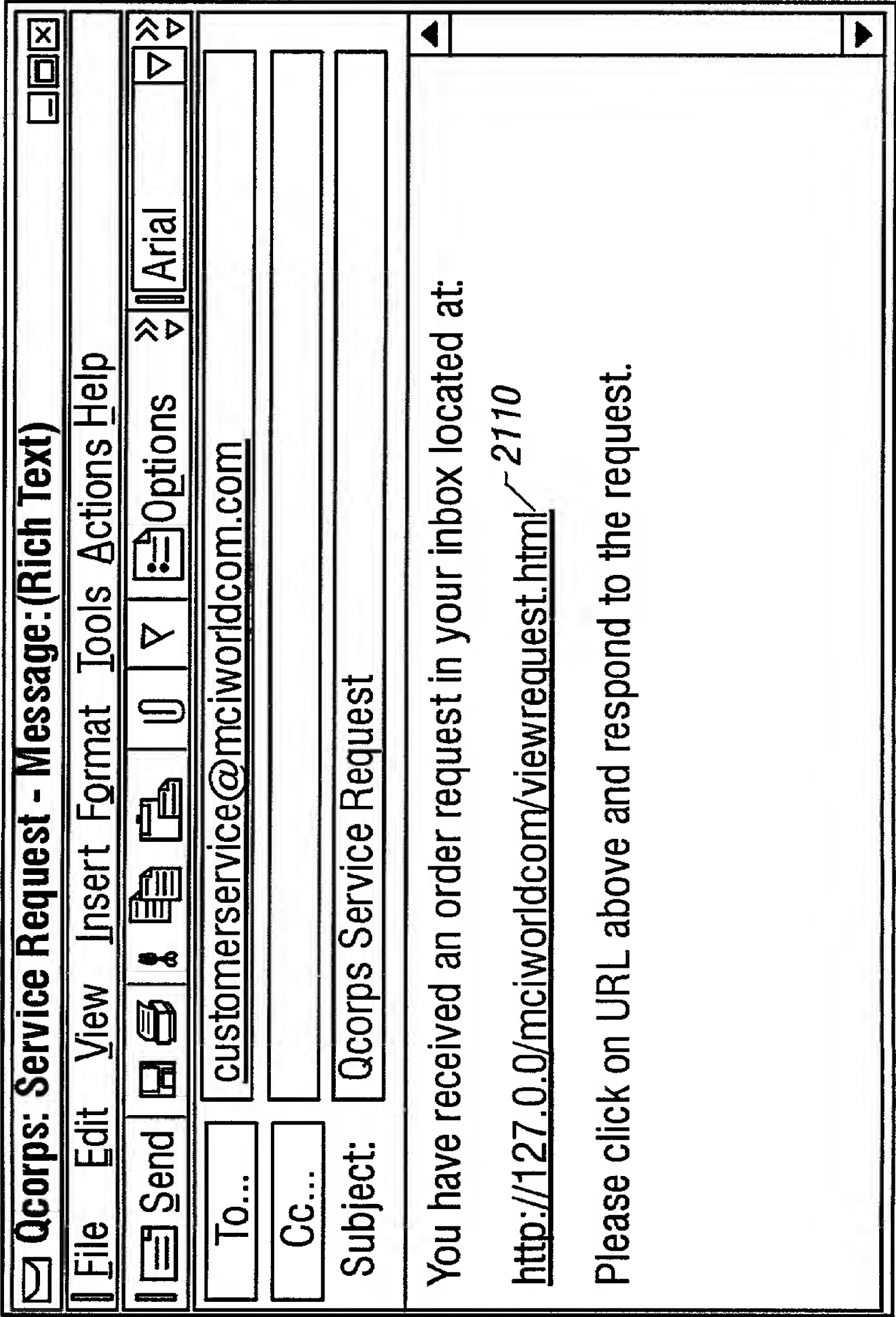


FIG. 21

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MCIWORLD.COM

WORK IN PROGRESS

ORDER REQUEST FORM

SEARCH TRANSACTIONS

REQUESTED SERVICE ADDRESS:

1313 MOCKINGBIRD LANE, #418
HOUSTON, TEXAS 77056

BILLING/CONTACT INFORMATION:

MR. JACK B. QUICK, JR.
1313 MOCKINGBIRD LANE, #418
HOUSTON, TEXAS 77056
(281) 555-6369
(713) 216-6300
(713) 882-1555
JBQUICK@XNET.COM
JBQUICK@AOL.COM

PRIOR SERVICE INFORMATION:

MR. JACK B. QUICK, JR.
1701 HERMANN DRIVE
HOUSTON, TEXAS 77056

ORDER:

PLAN(S):

Z2817 BASIC LOCAL

PACKAGE(S):

P3209 THE BASICS

FEATURE(S):

P1701 CALL WAITING
P3205 CALLER ID ENHANCED
P3228 CALL BLOCKING
P3400 CALL RETURN

PAYMENT APPROACH:

METHOD: CREDIT CARD

ACCOUNT: MR. JACK B. QUICK, JR.
AMERICAN EXPRESS
3728 4586 9789 EXP. 03/02

SERVICE ACTIVATION: 8/13/00

TRANSFER EXISTING NUMBER: (281) 398-1215


LISTED IN PHONE BOOK AND DIRECTORY ASSISTANCE: YES

NAME TO BE LISTED: JACK AND JANE QUICK

OMIT ADDRESS: NO

GENERATE RESPONSE 2210

FIG. 22



WORK IN PROGRESS

ORDER REQUEST FORM

SEARCH TRANSACTION

STATUS:

ACCEPTED

ERRORS:

ACCOUNT NUMBER:

DEPOSIT AMOUNT:

DEPOSIT INSTRUCTIONS:

TOTAL MONTHLY SERVICE FEE:

NEW TELEPHONE NUMBER:

COMMENT:

SUBMIT RESPONSE AND SAVE

FIG. 23

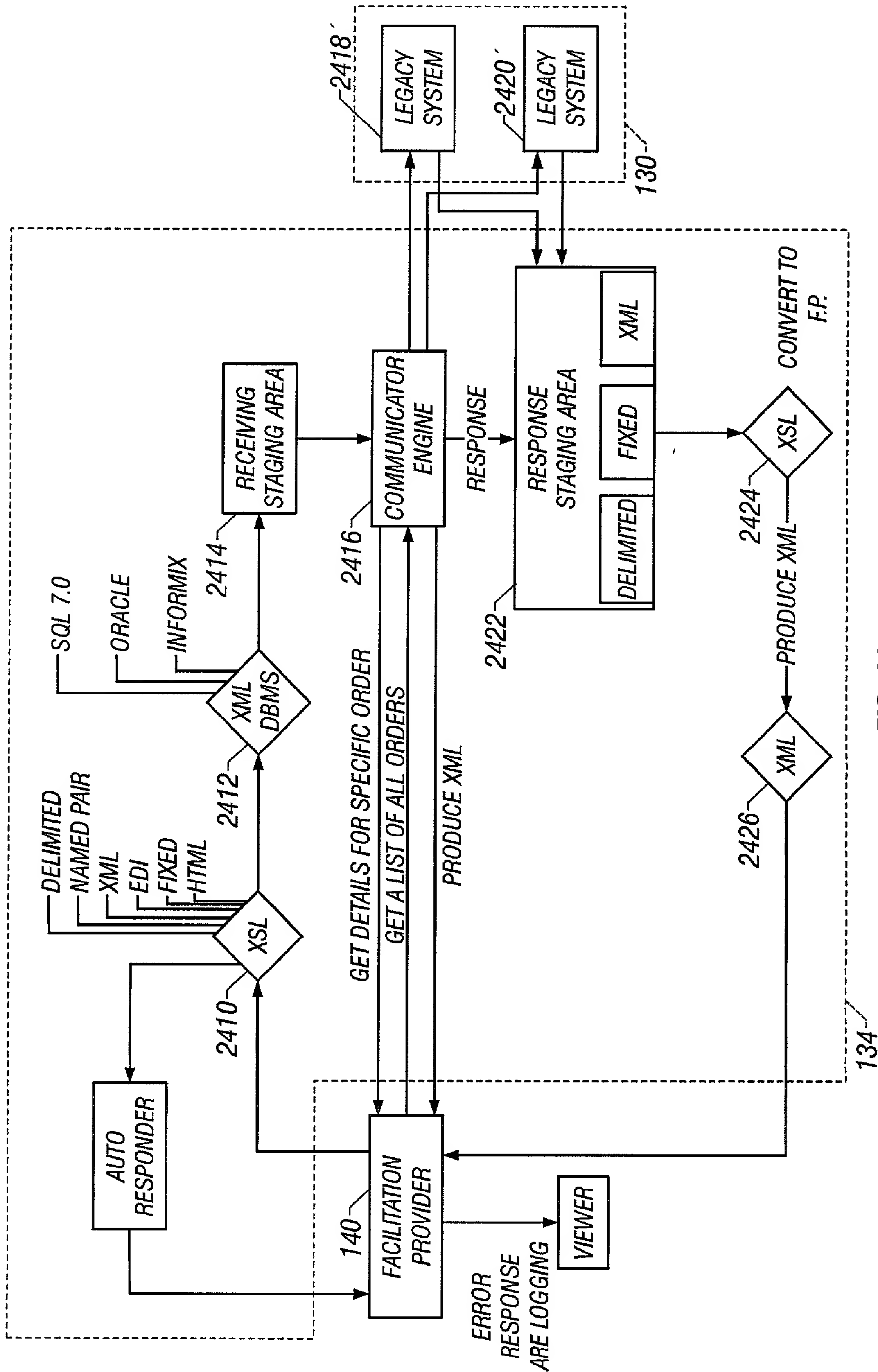


FIG. 26

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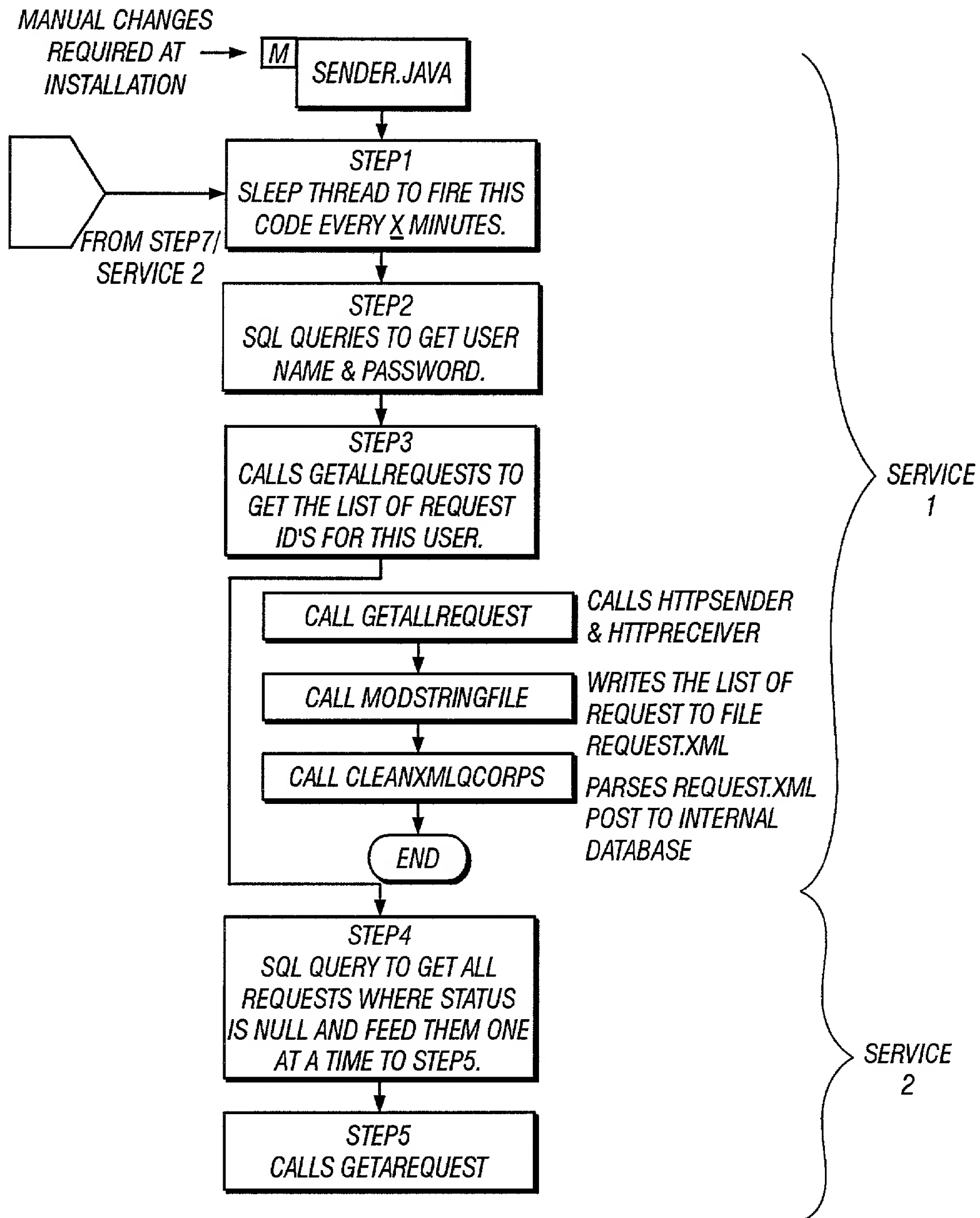


FIG. 27A

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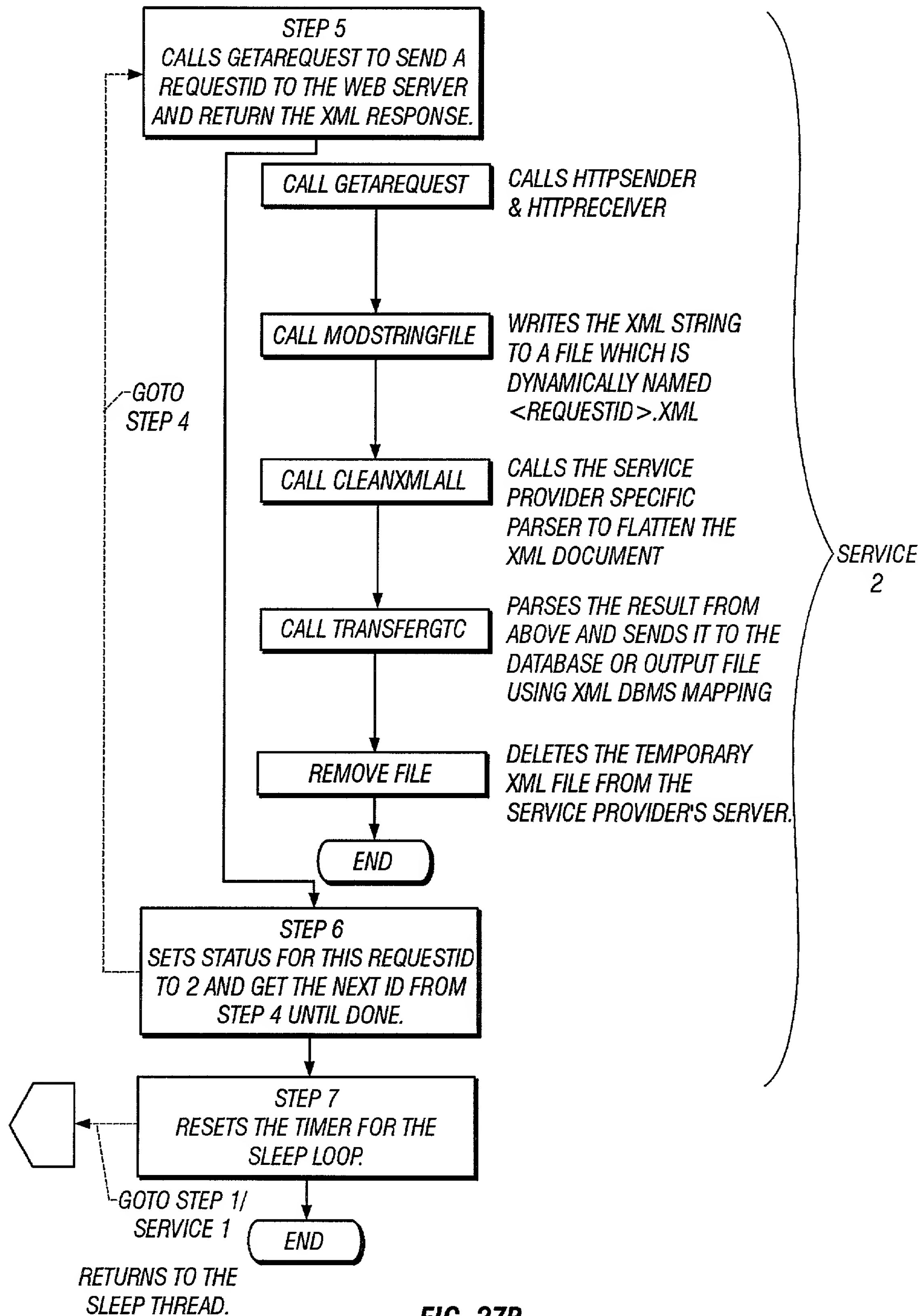


FIG. 27B

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USE ANOTHER CLASS TO
POPULATE THE PROPERTIES OF
JRESPONSE, THEN CALL
CREATENSENDXML.

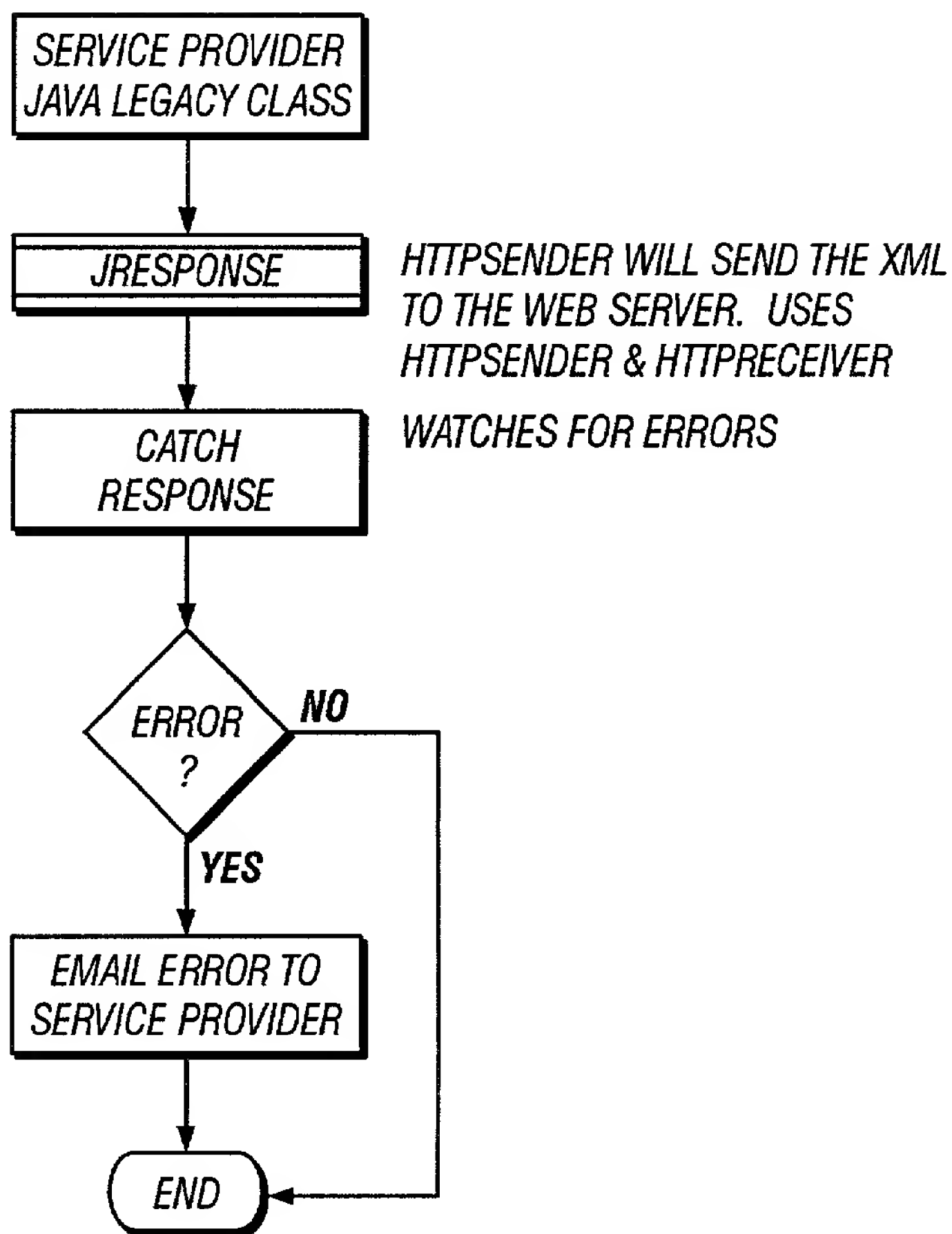


FIG. 28

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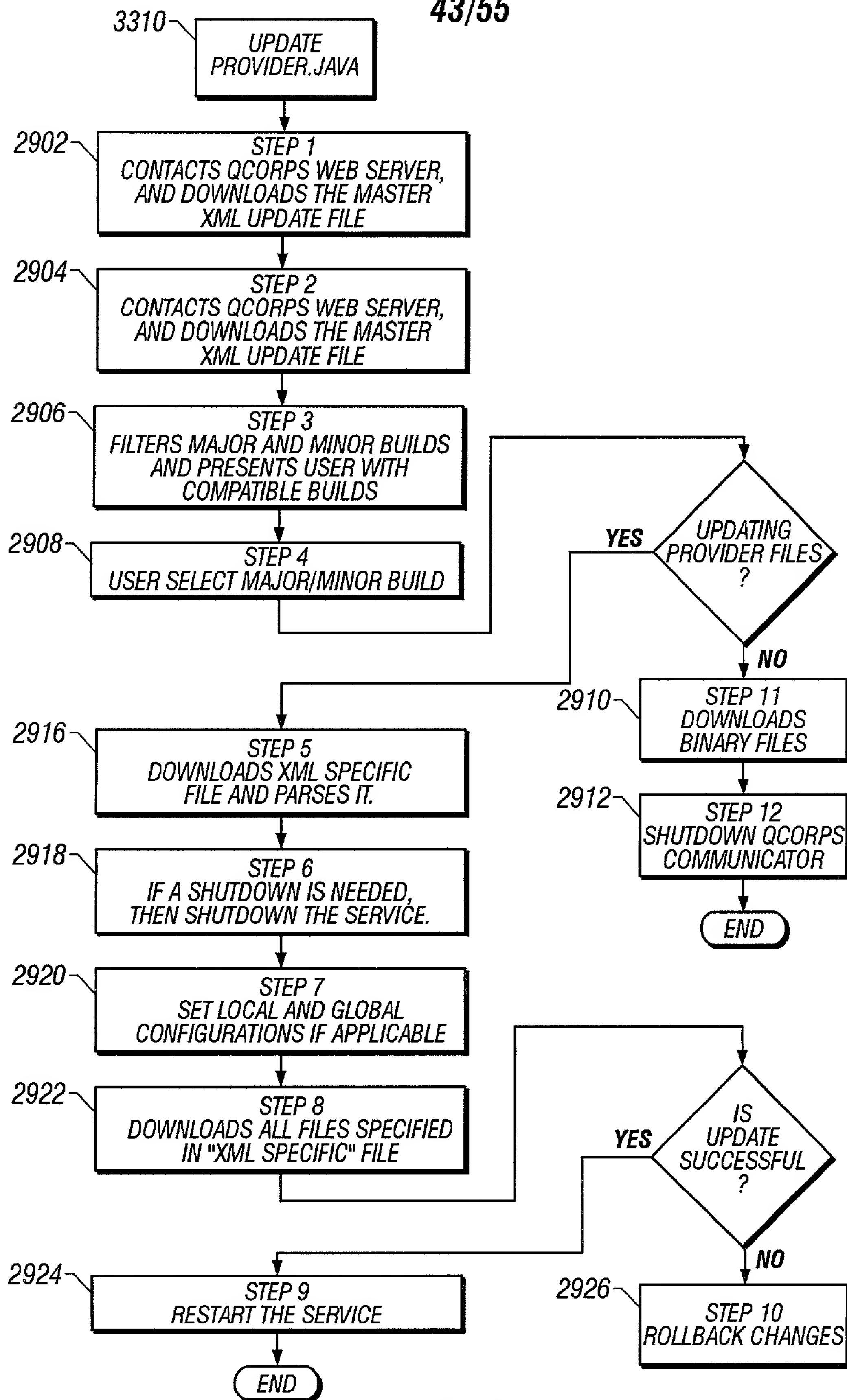


FIG. 29

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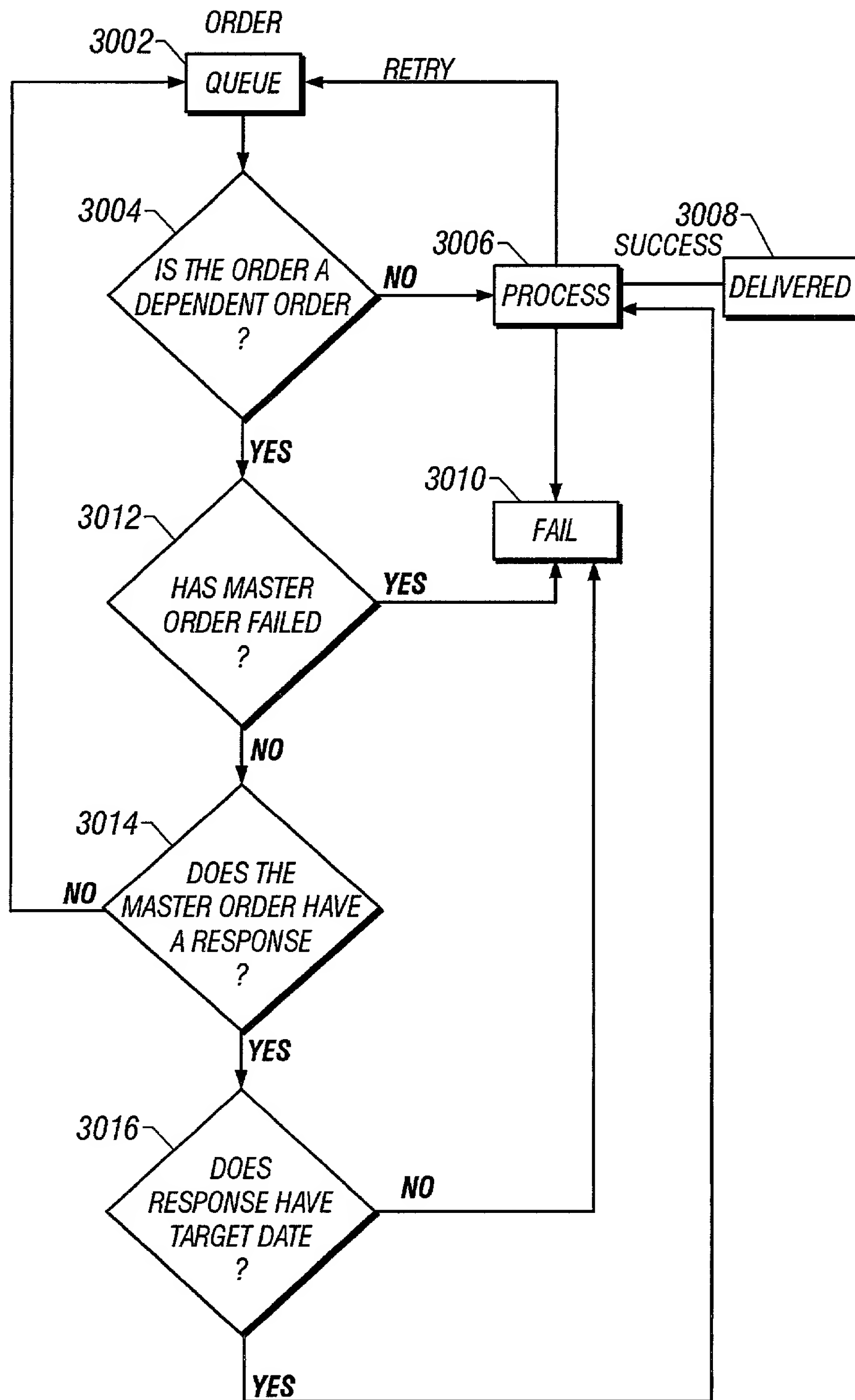


FIG. 30

FIG. 30

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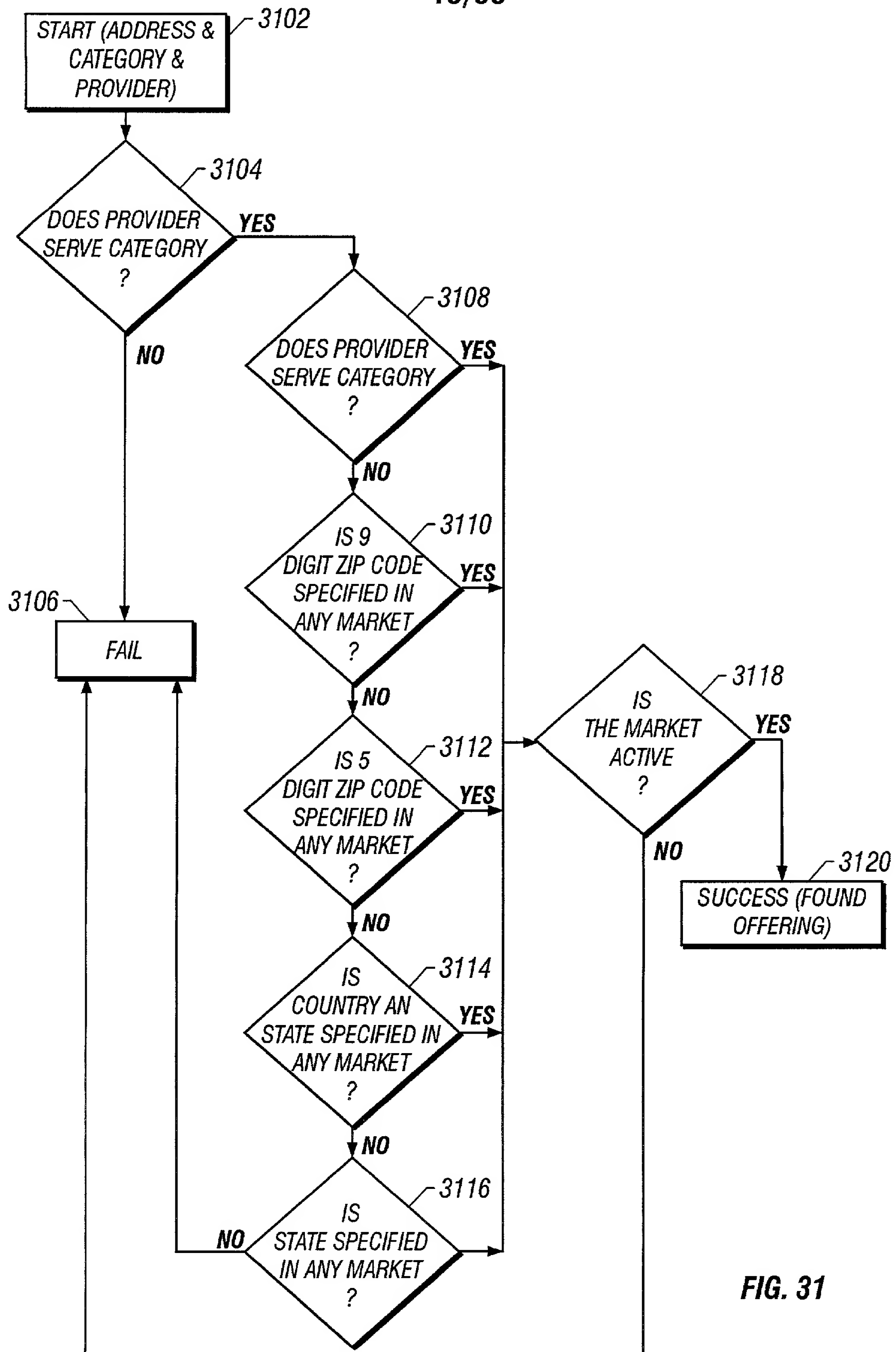


FIG. 31

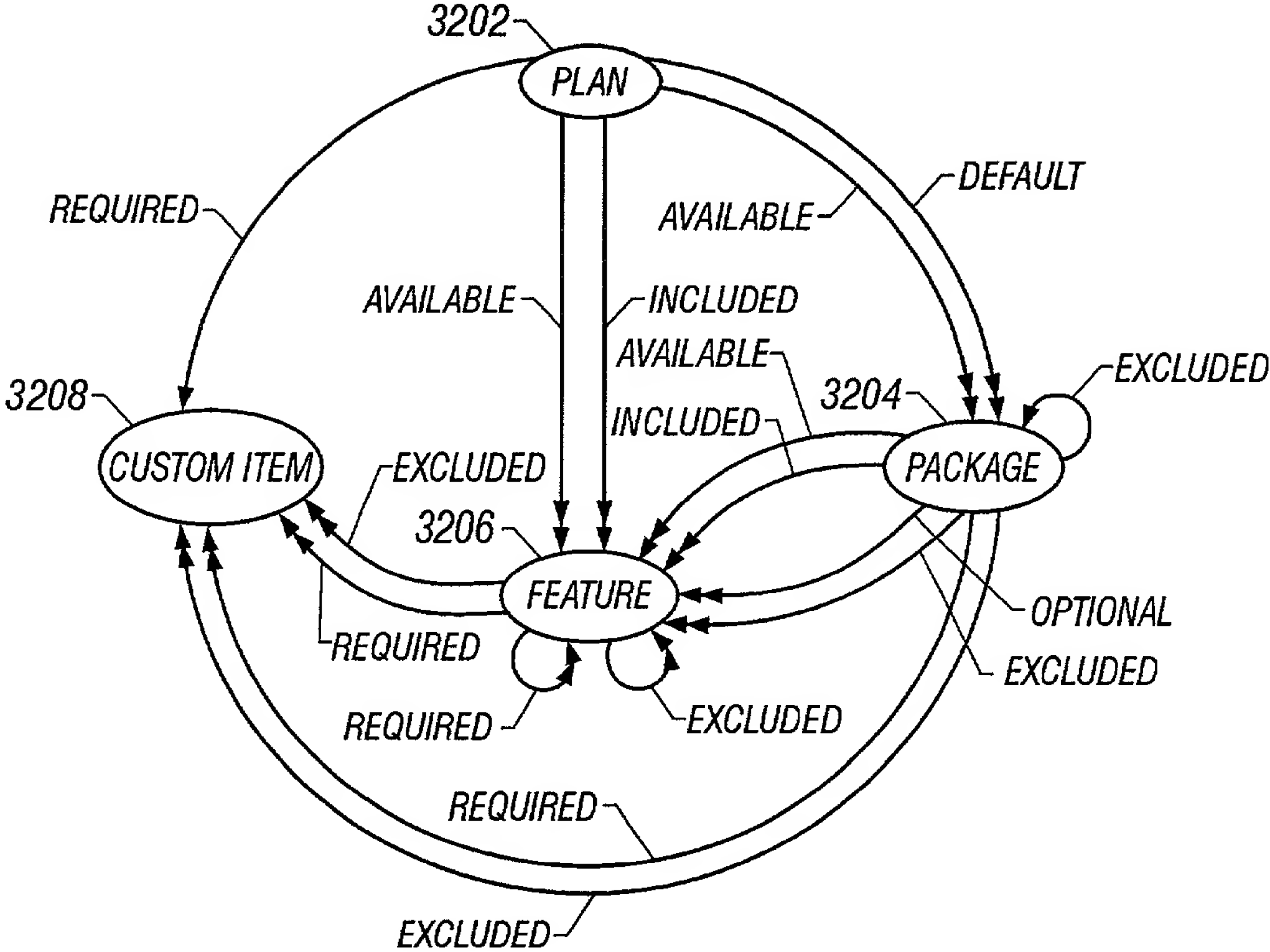


FIG. 32

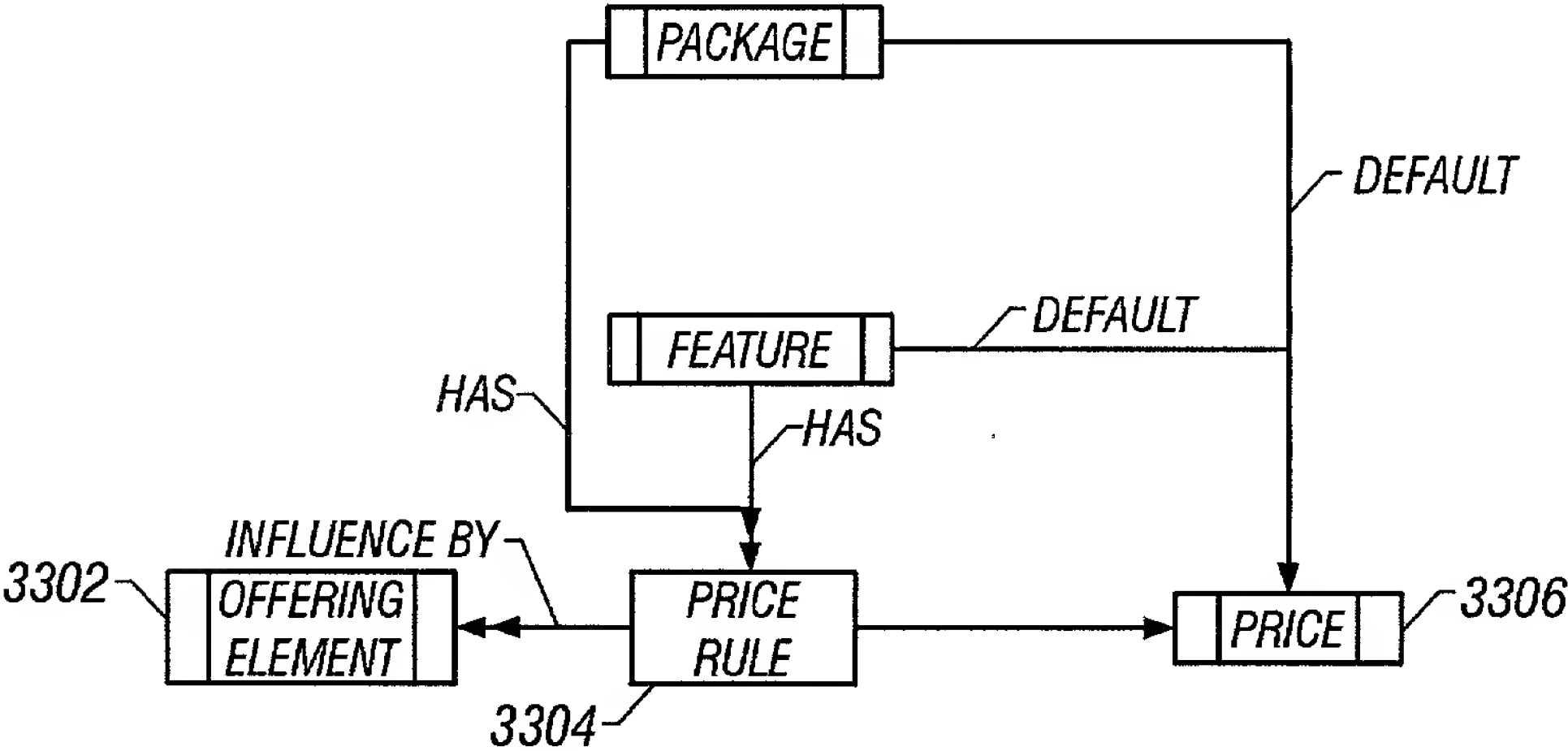


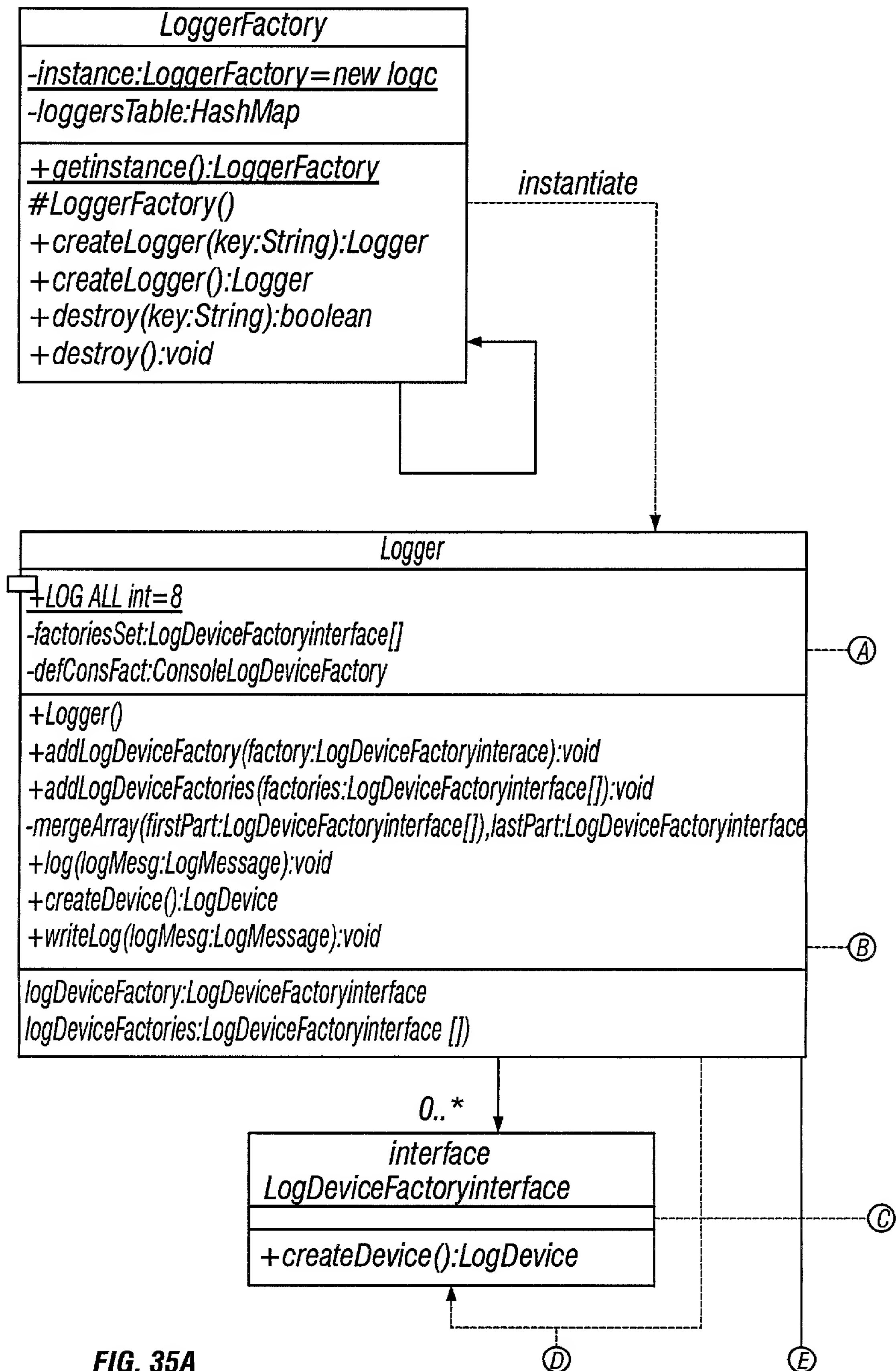
FIG. 33

QCORPS COMMUNICATOR ARCHITECTURE

GUI	GRAPHIC USER INTERFACE				
	MULTI-SERVICE DESKTOP	INTEGRATED HELP	ADVANCED CONFIGURATION SCREENS	LOG HISTORY	ORDER MANAGEMENT SCREENS
	CUSTOMIZABLE				
	INTERNAL PROCESSING ENGINE				
	DATABASE HANDLING	DELIVERY MECHANISM	LOG HANDLING	SECURE NETWORK COMMUNICATIONS	DISK CACHE
IPE	SECURITY SAFETY	APPLICATION UTILITIES	EVENT NOTIFICATION UTILITIES	GENERAL FILE HANDLING	XML PARSING ENGINE
	SCHEDULING				
ECL	EXTERNAL CONNECTION LAYER				
	INFORMATION RECEIVING SYSTEM		INFORMATION RESPONDING SYSTEM		
	COMMUNICATION PROTOCOLS				
	HTTPS	FTP	HTTP	TCP/IP	PARTNER SPECIFIC
	STAGING AREA				
	*PARTNER SYSTEM PROCESSING TO STAGING AREA				
	RDBMS ADAPTERS JDBC	XML	ASCII	HTML	PARTNER SPECIFIC
PIS	PARTNER INFORMATION SYSTEMS				

FIG. 34

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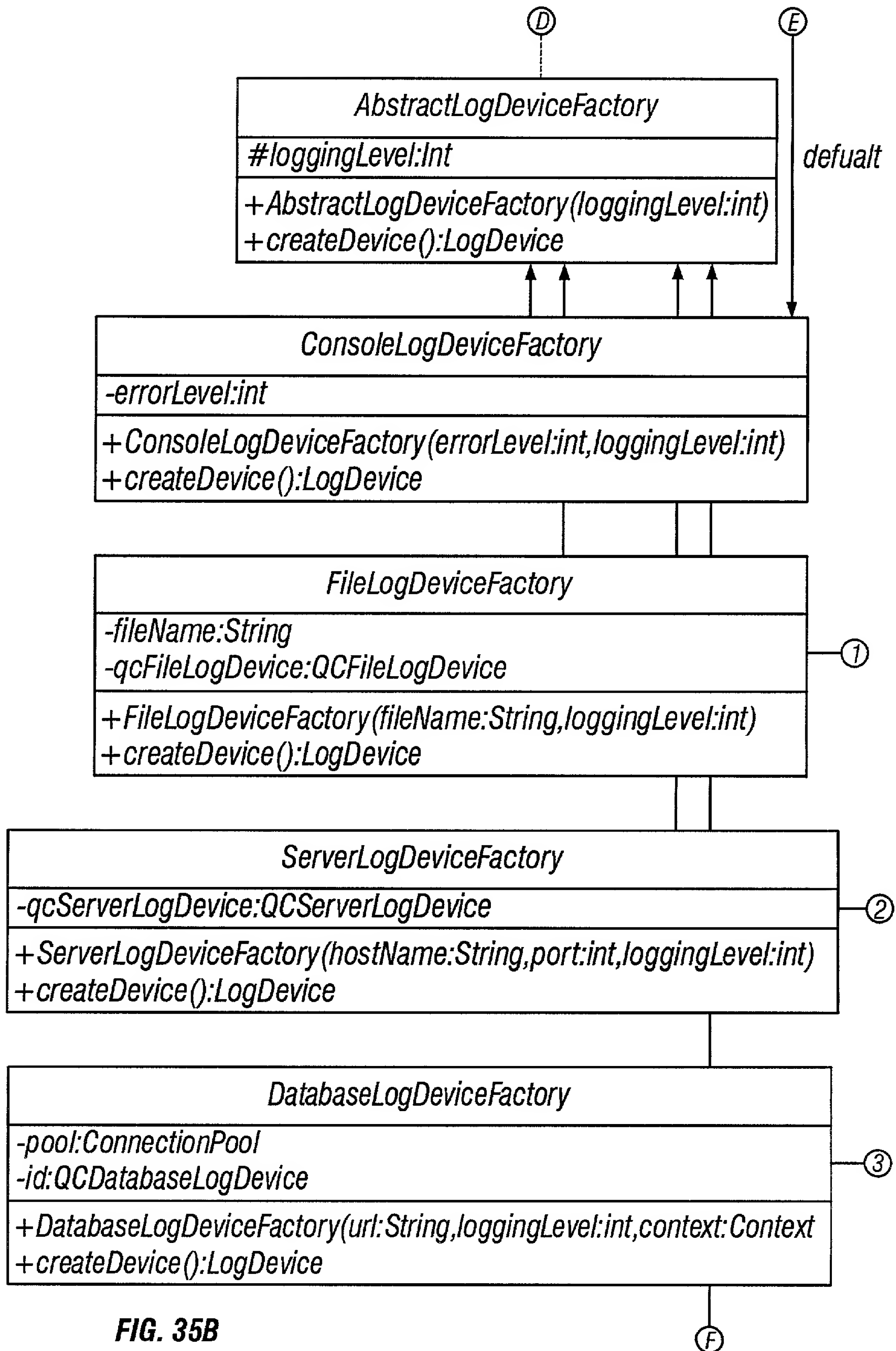


FIG. 35B

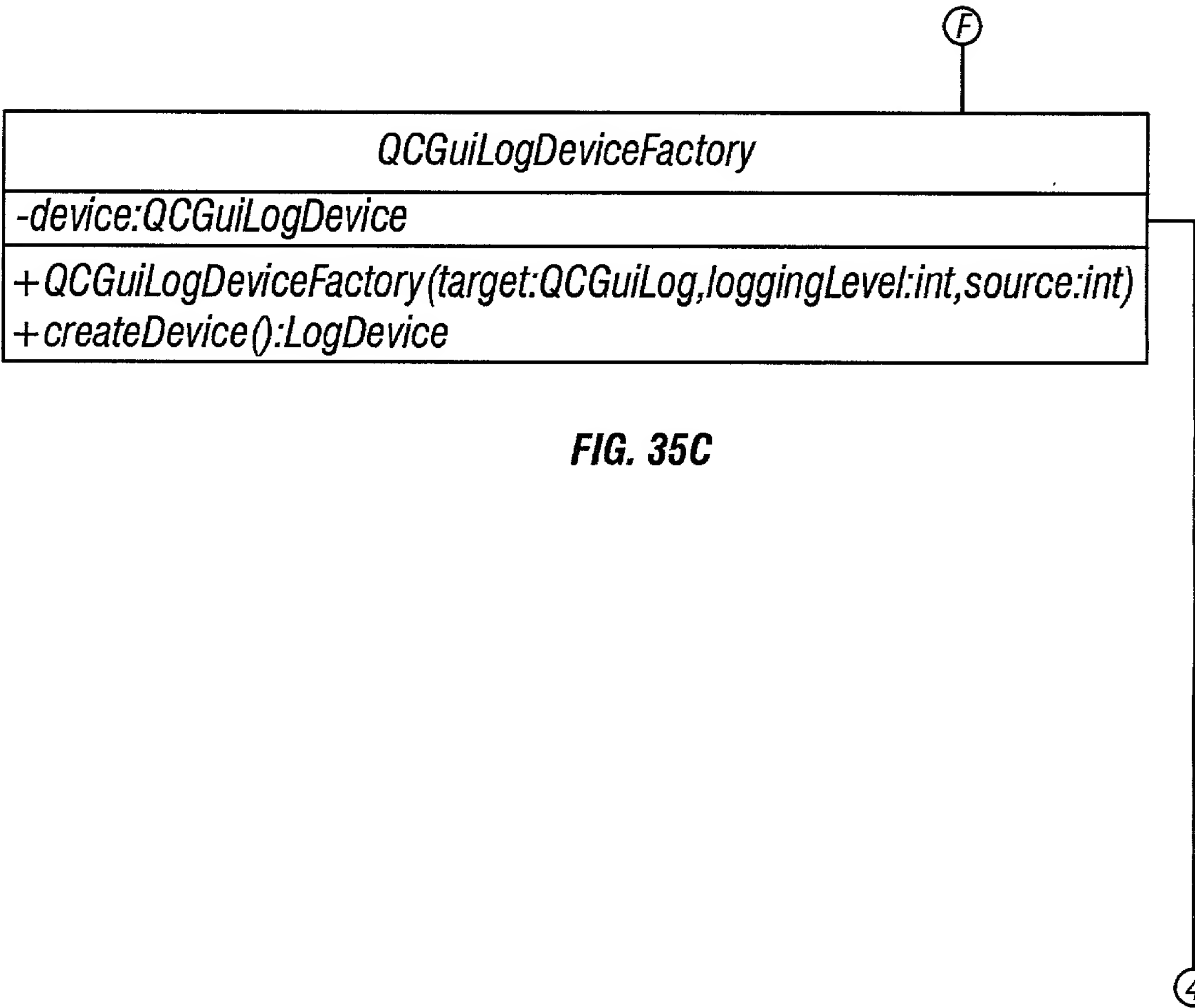


FIG. 35C

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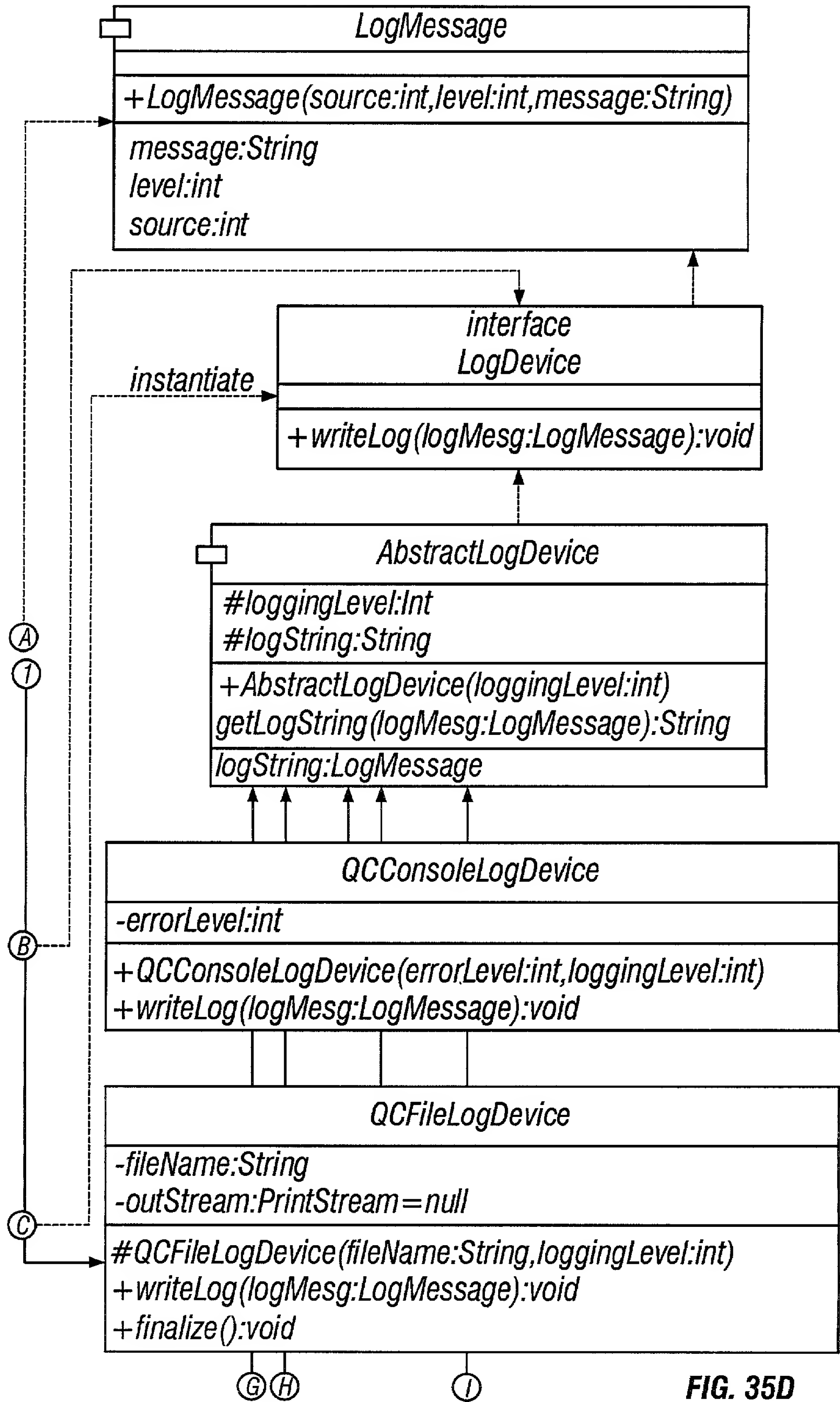


FIG. 35D

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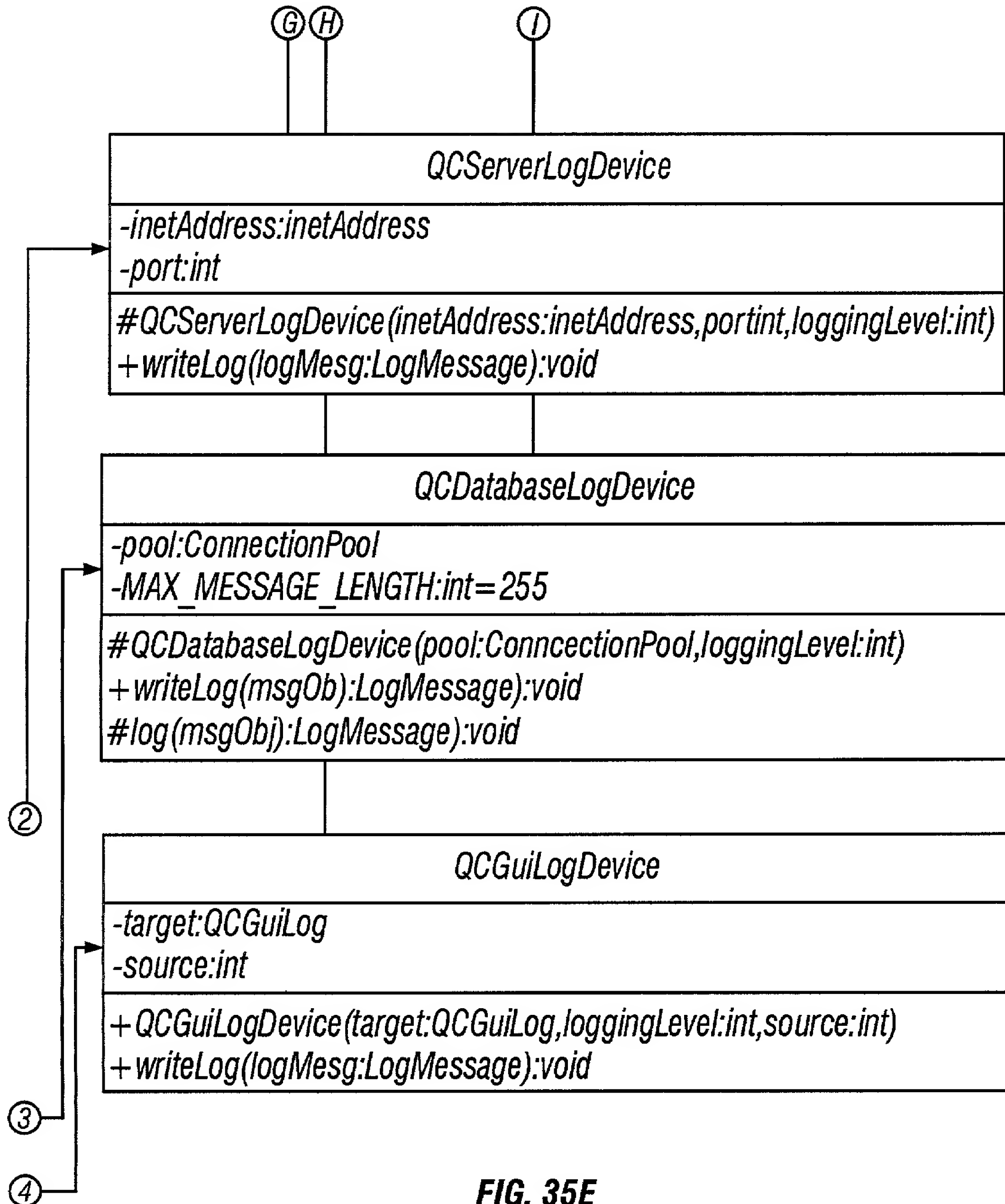


FIG. 35E

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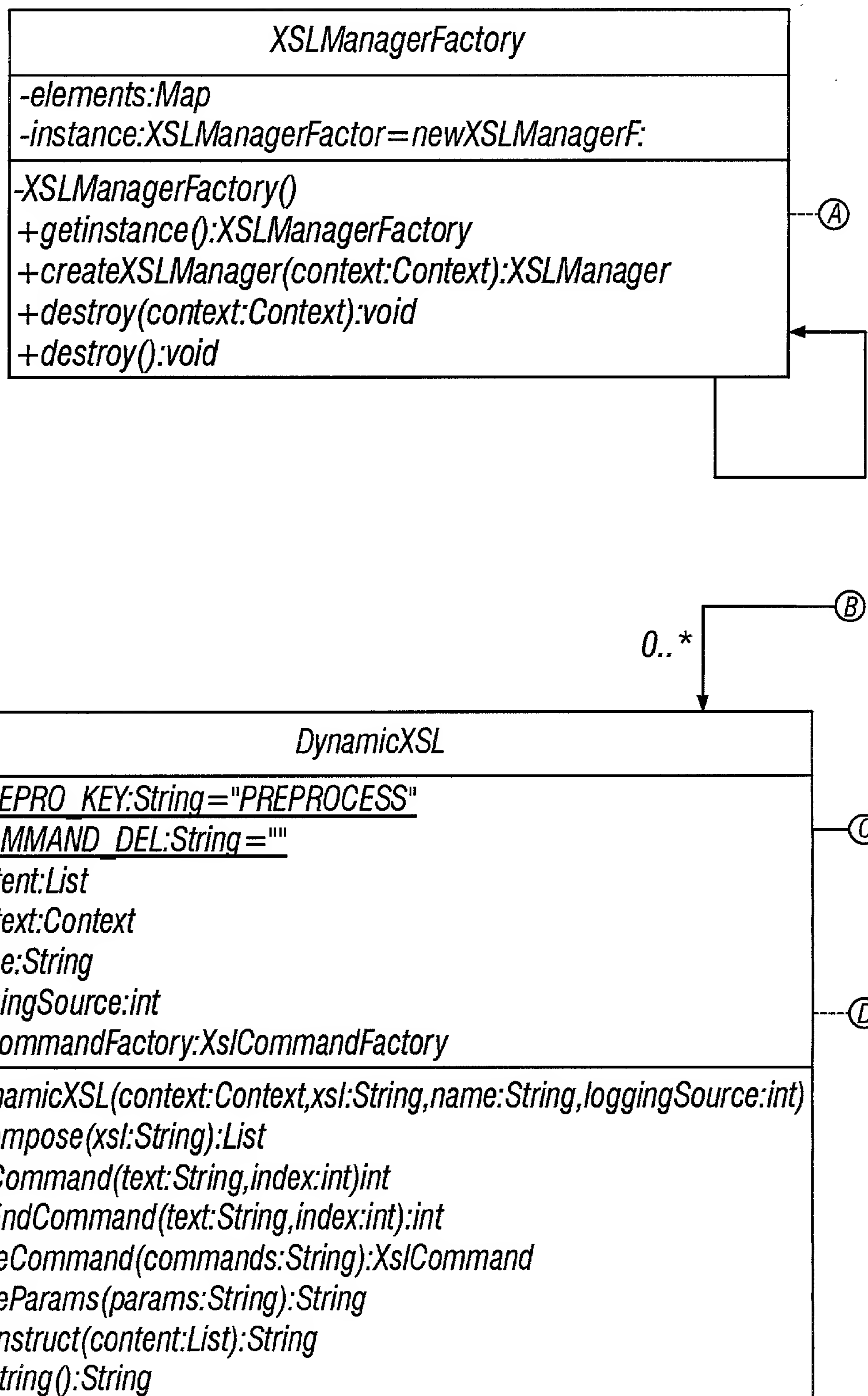


FIG. 36A

FIG. 36A

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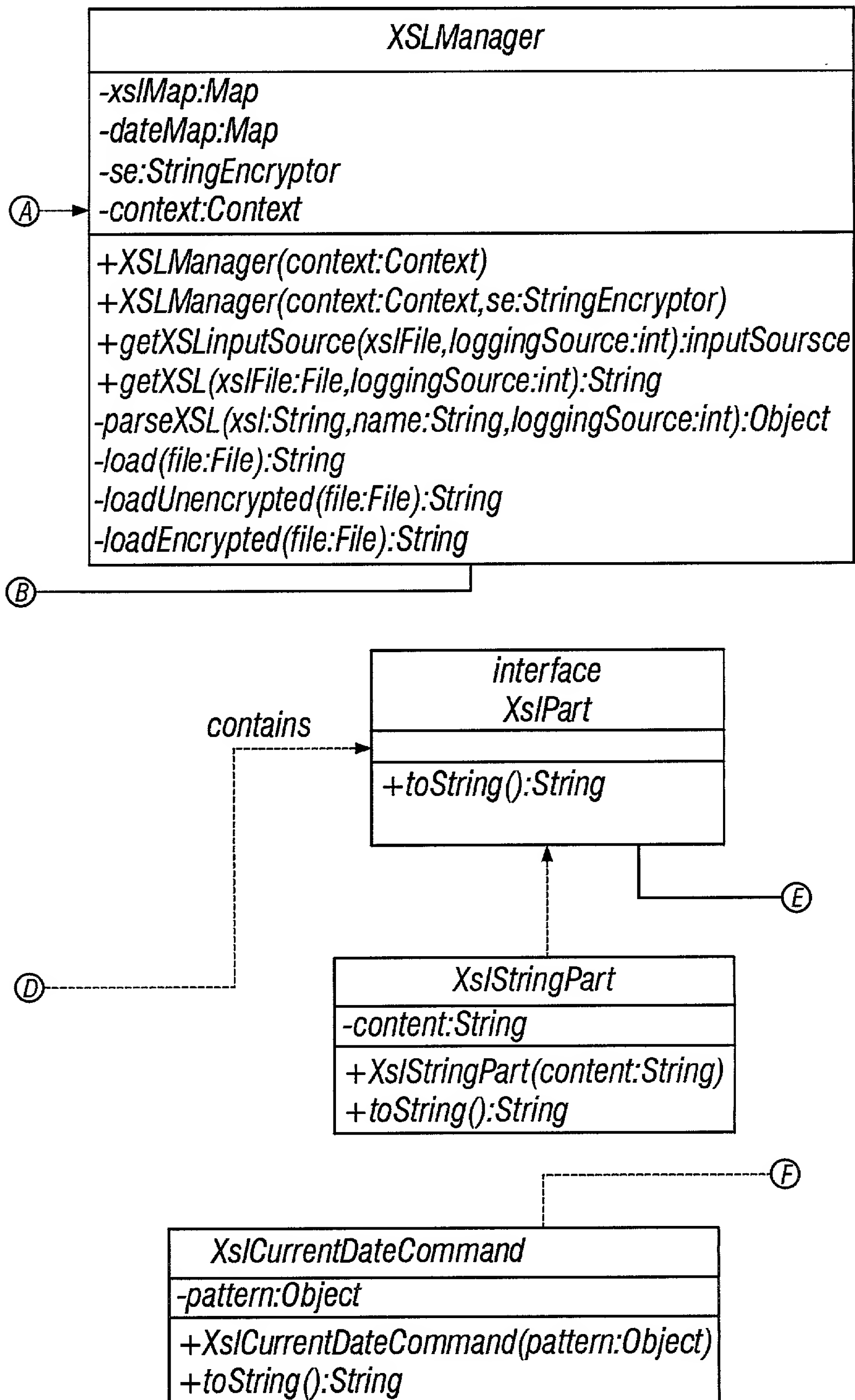


FIG. 36B

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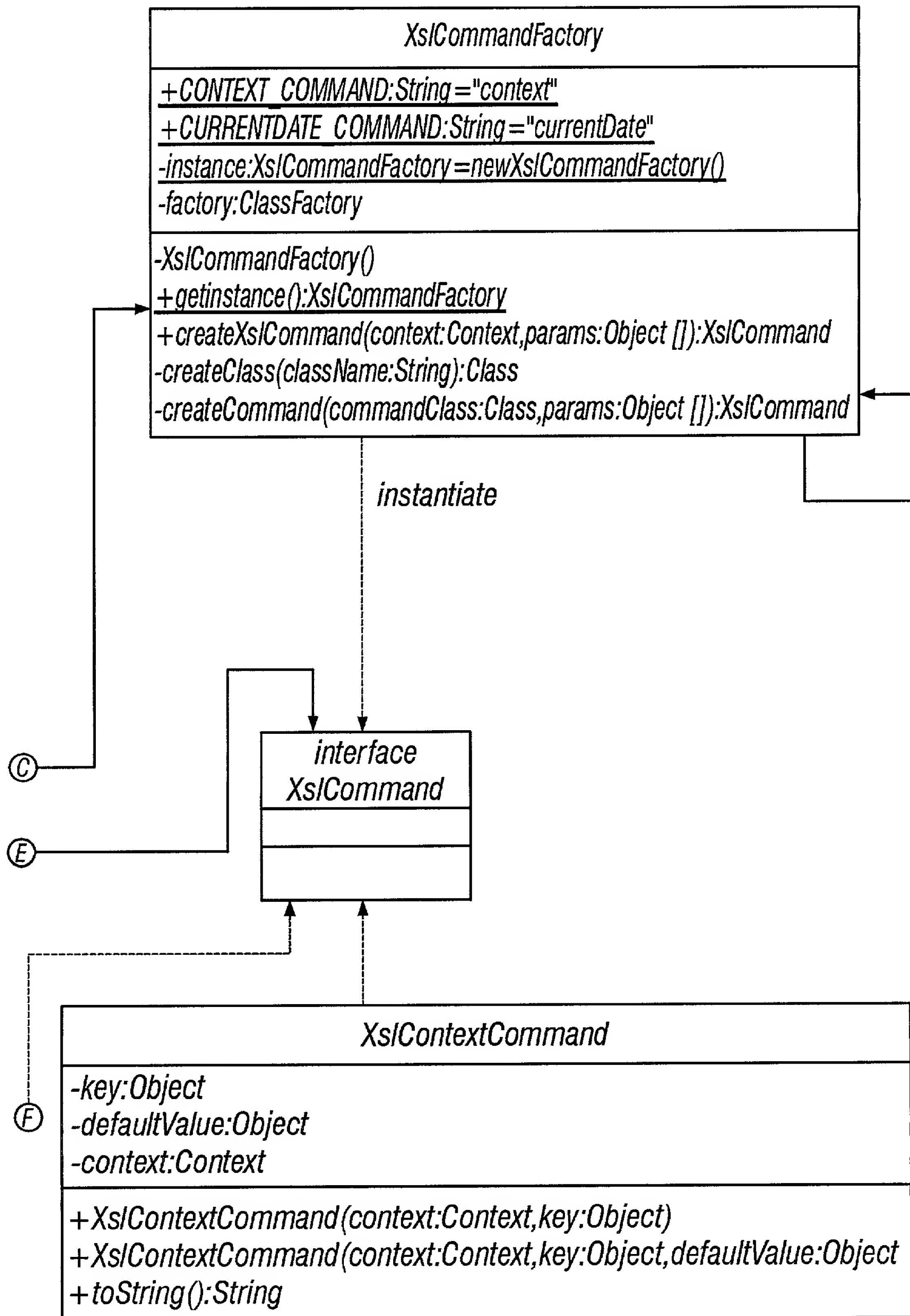


FIG. 36C